Consolidated Non-Financial Information Statement

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2024

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# About the NFIS report

This Non-Financial Information Statement (NFIS) Report describes the material information about "Grupo Empresarial Certest BIOTEC, S.L. y Sociedades Dependientes", hereinafter, the Certest Group, for the financial year 2024.

The structure of this report is consistent with the contents of Spanish Law 11/2018, of 28 December, amending the Spanish Commercial Code, the consolidated text of the Corporate Enterprises Law approved by Spanish Royal Legislative Decree 1/2010, of 2 July, and Spanish Law 22/2015, of 20 July, on Auditing of Accounts, in relation to non-financial information and diversity.

The Group has analysed the contents of the Taxonomy Regulation, 2020/852/EU. As a result of this analysis, its interpretation is that it applies exclusively to Public Interest Entities, which is why this TR has not led to the inclusion of additional information in this Non-Financial Information Statement. To prepare this Report, in some cases, the Certest Group has followed the indications set out by the Global Reporting Initiative (GRI) for Sustainability Reporting.

**EXTERNAL VERIFICATION** The Certest Group's 2024 NFIS Report has been verified by an independent verification service provider. The NFIS is prepared following an annual cycle.

This report forms part of the consolidated Management Report for the financial year 2024. The corporate structure covers all Group companies, with the same scope being used both in the Non-Financial Information Statement Report and in the consolidated annual accounts.

With regard to the financial information included in this Report, this corresponds to the information included in the consolidated annual accounts of the Certest Group.

# A greeting from our Executive Partners

As we do each year, we once again take advantage of this platform provided by the Non-Financial Information Statement to share with you the milestones achieved by Certest in 2024 and to extend our thanks to all those who contributed to reaching them.

In the field of **industrial property**, we would like to highlight our role as a company with various forms of protection in place for diagnostic devices and sample treatment kits, as well as enzymes, antibodies, antigens, oligos, lipids, formulations and RNA sequences. In addition, Certest holds a growing portfolio of international patents, as shown in the 2024 statistics published by the European Patent Office (EPO), where we ranked as the second-highest patent filer in Aragon and the leading company with Spanish capital.

In terms of innovation, we led the research project "RNA Therapies, Immunotherapy and Advanced Diagnostics against Antimicrobial Resistance (END-RAM)". This project brought together six companies from the biotech and tech sectors, including: Certest, hiberus, Levprot Bioscience, BioClonal, Curapath and Nostrum Biodiscovery. It also involved the collaboration of seven research organisations, including the Carlos III Health Institute, the University of Zaragoza, the University of Navarra, the Foundation for Biomedical Research of the Ramón y Cajal University Hospital, the Spanish National Research Council (CSIC), the Institute for Biomedical Research of Barcelona, and the Institute of Biomedicine of Seville.

On the other hand, in terms of new developments, we made significant progress in the field of molecular diagnostics, particularly in next-generation sequencing (NGS), focusing on developing technologies to support the advancement of targeted therapies and personalised diagnostics.

In the field of immunodiagnostics, we developed the **CARBAS test**. A multiplex immunochromatographic test for in vitro diagnostics and professional use, designed for the rapid qualitative detection of the five most common carbapenemases (KPC, OXA-48-like, VIM, IMP and NDM) from pure bacterial colonies not susceptible to carbapenem.

In 2024, we also continued to grow in terms of human resources and innovation, with more than **330** people now working at Certest, 40% of whom are involved in **R&D**, and nearly 85% of them women.

These achievements have further strengthened the motivation and commitment of everyone at Certest to working towards the **Sustainable Development Goals**. As a result of this commitment, a **Sustainability Committee** was formally established, bringing together several departments involved in achieving these goals.

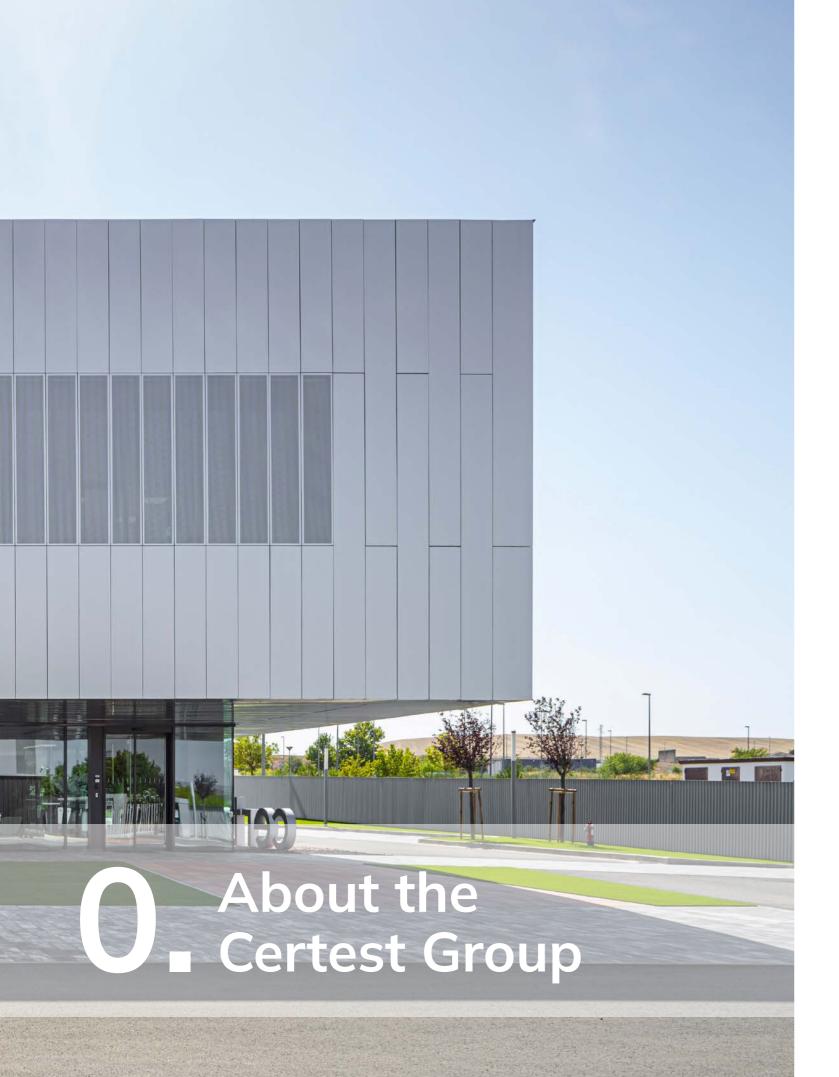
In terms of Corporate Social Responsibility, it is worth highlighting that in 2024 Certest was awarded the **RSA+ 2025** seal for its social commitment and good business practices, as recognised in the Aragon Social Responsibility Plan. We also joined the **Aragonese Network of Healthy Companies (RAES)**, a distinction granted by the Government of Aragon, in recognition of the specific initiatives carried out to date and those planned for the future.

Finally, in 2024 Certest carried out an assessment of its alignment with the **Taxonomy Regulation** and reviewed its materiality assessment approach. This was the first year in which material topics were evaluated from the perspective of impact materiality, financial materiality or both.

Having reviewed last year's achievements, we can only look to the challenges ahead with optimism. With the desire to continue progressing as we have until now, contributing to economic growth, social development and environmental protection, and with the firm support of our key stakeholders, our employees and customers, to whom we extend our sincere thanks for their trust and commitment to Certest.

> Oscar Landeta and Carlos Genzor Board of Directors

"



#### CORPORATE STRUCTURE

The Certest Group is a Spanish-owned business group that began its journey in 2002 with the founding of **Certest Biotec**, a **biotechnology** company focused on the development and manufacture of IVD (In Vitro Diagnostic) and pharmaceutical products.

Its corporate purpose is the research, development, production and manufacturing, for subsequent commercialisation, of all types of in vitro diagnostic tests for professional use, using various diagnostic technologies. It also includes the development of all types of raw materials used in the production of these products and related services.

The companies forming the Consolidated Group are: Certest Biotec, S.L., Vitassay Healthcare, Corp. (USA) and Vitassay Healthcare, S.L.U.

The **Group's corporate structure** as of 31 December 2024 is as follows:

araxial, S.L.U.	Vegal armacéutica, S.L.	Bioknostik, S.L.	Safago Gestion Empresarial, S.L.	Irigen, S.L.U.	Zagro Pharm, S.A.	Other
30.67%	• 11.55%	7.16%	7.87%	30.67%	• 5.01%	7.07%
			iertest Biotec, S.L. 100% Vitassay Healthcare Corp.	Group*		
			100% Vitassay Healthcare, S.L.U.			

Vitassay Healthcare, Corp. (USA) is a wholly-owned direct subsidiary of the parent company Certest Biotec. Its main activity is to supply Certest with raw materials purchased from North American suppliers.

At the end of 2024 financial year, this company **had not hired any staff, nor did it have any facilities** in its name.

Vitassay Healthcare, S.L.U. (ES) is an indirect whollyowned subsidiary of Certest Biotec, in this case the ownership is through Vitassay Healthcare, Corp. (USA). Its main activity is the marketing of *in vitro* diagnostic products.

Although this company has a manufacturing licence, it currently **fully outsources the manufacture of the products** it sells to Certest Biotec.



Certest Biotec, S.L., the beginning of Grupo Certest, was founded by Carlos Genzor and Óscar Landeta. It is an independent company operating in Biotechnology applied to *in vitro* diagnostic IVD, located in San Mateo de Gállego, Zaragoza, from where it manufactures and markets its products to more than 130 countries.

The Group's constant growth would not have been possible without a leadership model that has guided its strategic decisions by adopting the approach The following are the company's main milestones since its foundation:



It can be seen that one of the notable milestones in 2023 has been product diversification through the new Certest Pharma line and the achievement of 10,000 lipid nanoparticles (LNPs) formulated.

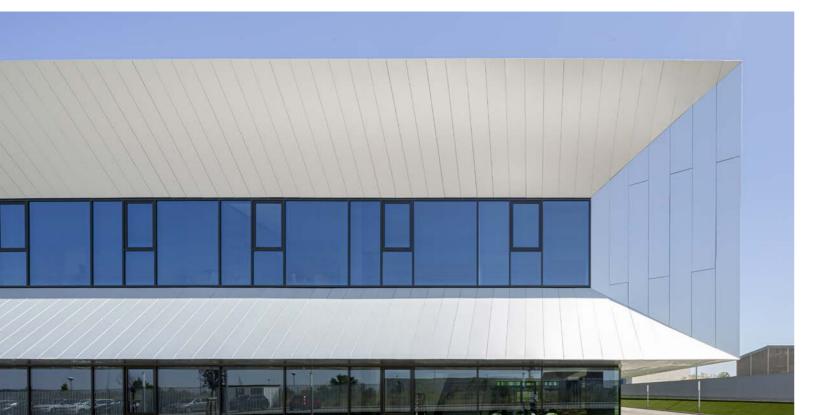
In 2024, following the completion of the building work, Certest Group facilities cover a total of 25,000 m<sup>2</sup>, becoming the largest space in Spain dedicated to biotechnology, not only for solutions for the diagnosis of infectious diseases, our main activity to date, but also for the development of vaccines and reagents for the pharmaceutical market. This milestone is very important, as these new facilities allow us to further reinforce our strategy of anticipating possible demands and offering a rapid response and reaction capacity when launching new diagnostic products.

The new facilities are also characterised by their functionality, allowing laboratories to be assembled and dismantled using lightweight panels without affecting or modifying the main building. This allows for the rapid creation of new production units or laboratories.

The two buildings are designed to minimise energy consumption, incorporating the most advanced energy efficiency technologies. These include geothermal energy, as well as solar panels, with an installed capacity of 310 KW; heat recovery systems and passive strategies for insulation, ventilation and sun control. There are also electric vehicle chargers with a capacity of 247.2 kW.

As a complement to these Company milestones, some of the most relevant sustainability actions implemented in 2024 are as follows:

- CERTEST joins both the Aragonese and Spanish Networks of Healthy Companies.
- Creation of the Sustainability Committee. Given the cross-cutting nature of sustainability challenges, the committee brings together several departments involved in addressing them.
- Review of the approach to **materiality assessment**. This is the first year in which material topics have been evaluated from the perspective of impact materiality, financial materiality or both.
- Assessment of the application of the **Taxonomy** Regulation, concluding that, as of the date of this report, none of the activities carried out by Certest



fall within those listed or extended under the Delegated Regulations of the European Taxonomy for Sustainable Activities.

#### **BUSINESS ENVIRONMENT, FACTORS** AND TRENDS

In 2024, the biotechnology sector has experienced major advances and emerging trends that are reshaping its landscape. These include innovations in medical therapies, the need to respond to bacterial resistance, and the integration of advanced technologies such as artificial intelligence, which is transforming both diagnostics and pharmaceutical development. Nanotechnology is also expanding the possibilities for diagnosis and treatment, improving the precision and effectiveness of medical interventions.

At a macro level, population ageing has led the biotechnology sector to focus more on age-related diseases. This is driving innovation in treatments and therapies tailored to this demographic group.

The growing focus on sustainability is guiding the sector towards Green Biotechnology, which is strongly committed to developing biodegradable materials and more environmentally friendly production methods. This shift is helping to reduce environmental impact and promote sustainable practices.

Lastly, increasing regulation is considered the main external risk factor in the biotechnology industry, affecting areas such as the pricing of medicines and data privacy.

These trends reflect a biotechnology sector that is constantly evolving, with a focus on innovation, sustainability and adapting to the changing needs of society.

At a competitive level, the main characteristics of the biotechnology sector in which the Certest Group operates, according to the latest report published by the Spanish Association of Biotechnology Companies, are as follows:

#### R&D

There is a high level of investment in R&D. According to the latest report from the Spanish Association of Biotechnology Companies, biotechnology companies accounted for more than 6.3% of total national investment, ranking fifth among industrial sectors in terms of R&D investment intensity.

# (s) Funding

The biotechnology sector secured €228 million in funding in 2023, representing a 37% increase compared to the previous year. Funding through public instruments from the Spanish Centre for the Development of Industrial Technology (CDTI) is decreasing, while funding from the State Research Agency (AEI) is increasing considerably.

# Talent and diversity

Biotech is the sector with the highest number of researchers, and around 60% of all employees are women.

#### Business sector

The rate of expansion of biotechnology companies is sianificant.

#### Results

The science being created in the Spanish biotechnology sector is excellent and its innovations are patented internationally. The biotech sector is increasingly protecting its innovations internationally, mainly through PCT patents and at the European Patent Office.

#### Partnerships and internationalisation

The sector collaborates with public bodies and other biotechs, and operates internationally in European countries.

#### Impact

The activity of biotech companies accounts for approximately 1.5% of national GDP. In terms of employment, it represents around 0.85% of total national employment. In addition, productivity per employee in the biotech sector is four times higher than the national average, and the average salary per employee is more than double the national average.

These key factors make it a dynamic and innovative sector that works to improve people's lives and contributes to the fulfilment of the United Nations 2030 Agenda. Biotechnology is therefore a fundamental sector in the fulfilment of the SDGs. The curing of diseases, better responses to health crises, food security, the reduction of greenhouse gases and solutions to end hunger will all find their answers in the biotechnology sector.

The Certest Group has a strong position in R&D, which has a cross-cutting impact on the other key factors in this scenario, allowing it to make significant advances as a leading player.

In fact, research and development of new technologies and products is probably the Company's greatest competitive advantage, along with adaptation and our own qualified talented staff. Over the years, this has allowed us to make progress in the development of new solutions, consistently expand new business areas and open up new markets.

Innovation permeates the culture of the Certest Group, influences the setting of its ambitious objectives and is at the core of the business strategy that includes intense R&D activity, reflected in growth of more than €20 million in R&D investment since 2020 and in the continuous increase in its patent portfolio, with **44 patents** granted or pending approval in various countries.

This ongoing commitment to scientific research and technological development ranges from industrial research projects and new developments to explore new future niches to the implementation of new production, logistics and organisational processes based on **automation**, **digitisation and the use of artificial intelligence**.

Throughout its history, Certest has received important awards, some of them specific to innovation, such as the 2021 National Innovation Award, granted by the Spanish Ministry of Science and Innovation, the 2021 Aragón Investiga Award, granted by the Government of Aragón, and the Innovative Company Award granted by the Aragonese Institute of Health Sciences (2022). Certest's innovative culture, in addition to its leadership and strategy, requires the development and growth of intellectual and human capital, as well as collaborative environments, stakeholders that trust it and the capacity to finance itself and raise external funds.

As an example of this innovative capacity, some of the key figures for the year 2024 are as follows:



project awarded under the 2024

TransMisiones call, involving a total of six companies and seven

research organisations.

#### ORGANISATION AND STRUCTURE

The highest governing body of the Certest Group is the **Board of Directors**, formed by the two founders of the company and senior managers, Óscar Landeta and Carlos Genzor. The Board is the highest authority with regard to the Group's financial, environmental and social issues.

Immediately below it on the organisational chart is the Managing Director, to whom the business units and all the structural departments report. All business units and each of the departments are headed by a manager.

This level of leadership in the organisation is responsible for monitoring and making operational decisions in the financial, environmental and social areas, with the support of specific committees that are structured depending on their area of responsibility (for example, the Works Committee, Health and Safety Committee, Equality Plan Negotiating Committee and the Sustainability Committee itself).



Certest currently operates through four business units:

- 1. Certest Raw Materials
- 2. Certest Immunodiagnostics
- 3. Viasure
- 4. Certest Pharma

Each business unit is organised into its own departments, such as R&D, production, packaging and sales. They have shared support departments for Regulatory Affairs and Quality Control.

There are also structural areas that support the entire company, such as IT, maintenance and warehousing, administration, purchasing, logistics, legal, innovation, quality guarantee, marketing and human resources.

In the case of Vitassay, its organisational structure is formed by a Managing Director to whom, at the end of 2024, 4 specialists report directly.

#### MARKETS IN WHICH IT OPERATES

The headquarters of the Certest Business Group is located in the municipality of San Mateo de Gállego, in Zaragoza, Spain. The Group operates in more than 130 countries, with a sales team that is continuously developing the business worldwide.

The distribution of sales in 2024 was 43% of sales in the European Union, including Spain (47% in 2023). The remaining 57% corresponds to exports to countries outside the European Union. In Spain, sales accounted for almost 20% of the total (21% in 2023).



#### 43% of sales in the European Union

## 20% of sales

in Spain

57% exports outside the European Union

#### VALUE PROPOSITION. OBJECTIVES AND STRATEGIES

The group's strategy is geared towards comprehensively meeting the needs of its customers, to whom it provides a wide range of services derived from its core business: research and development of diagnostic techniques and their international sale.

Certest's product portfolio is extensive and diversified. Numerous products have been launched on the market in recent years, which have led to a significant increase in sales. The products developed in 2020 related to SARS-CoV-2 have been particularly important.

Below is a brief description of the product portfolio of each of the four business units into which the Group was divided in 2024, as shown in the figure below:











Certest Raw Materials has been supplying reliable raw materials for In Vitro Diagnostic (IVD) products since 2002.

All the antibodies and antigens it incorporates are well tested and characterised in different immunological techniques: Lateral Flow, ELISA, CLIA and Immunoturbidimetry.

This division is specialised in a gastrointestinal and respiratory panel. Since 2002, Certest Raw Materials has been offering more than **100 different products** for the detection of infectious diseases, tumours and inflammation markers.

- Monoclonal antibodies with high sensitivity and specificity.
- Liquid and lyophilised recombinant proteins.
- Native antigens, inactivated bacteria and viruses.
- Molecular biology enzymes for qPCR manufacturing.
- mRNA synthesis enzymes for the manufacture of mRNA vaccines

Certest Raw Materials also provides synthetic oligonucleotides (DNA and RNA) for qPCR applications. It has automated oligos synthesis and purification systems that guarantee the highest quality oligonucleotides.

#### Products offered:

Primers

È

Master Mix



#### Advantages:



 $(\mathcal{C})$ 

Specific products for

Lyophilised end products.



dsDNA



certest **IMMUNODIAGNOSTIC** 

Through this business line, Certest manufactures and markets the following products:

#### Certest Rapid Test

Certest Rapid Tests are easy to use, robust and stable diagnostic systems. Designed to obtain the best results with the simplest user requirements, which means a lower operating cost in the laboratory.

Positive controls are available for each product.

#### Classification of products:

- Faecal antigens (Virus · Bacteria · Parasites)
- Tumour and inflammatory markers
- Respiratory antigens
- Urine
- Multi-analyte combos (2, 3 or 4 strips)



The tests use coloured latex particles to show bands of different colours, making the interpretation of results easier.

#### Advantages offered:





#### **Certest Turbidimetry**

Turbilatex® products detect and quantify antigens present in human stool and serum samples. The Certest turbidimetric assay is based on the agglutination reaction between antibody-coated latex particles and antigen in solution.

#### Advantages offered:



ΠΠ



Optimal performance is achieved thanks to the automation of much of the assay.

The specific antigen concentration can be calculated with high accuracy.





Simple sampling Complete system from sampling to results; starting and ending with the patient.

#### Automation

interpretations due to the automation of a large part of the assay.

#### Adaptable

Turbilatex® reagents are compatible with any equipment.

#### Certest CLIA

CLIA is the most sensitive and accurate immunodiagnostic technique, capable of performing readings with very low concentrations of analytes.

Certest Biotec is specialised in faecal and respiratory panels.

Products offered:

- Faecal panel. C. jejuni & H. pylori antigen detection
- Respiratory panel. SARS CoV-2 antigen detection
- Serological panel. SARS CoV-2 high affinity antibody detection

These products are available in **Bulk/OEM Formats** and tailored to customers' needs.

# VIASURE by certest

#### Molecular Diagnostic workflow.

VIASURE RT-PCR Complete Solution provides a perfect combination of products and tools for your laboratory with the best service and support.

66 Our team of experts focuses on quality, care and detail.







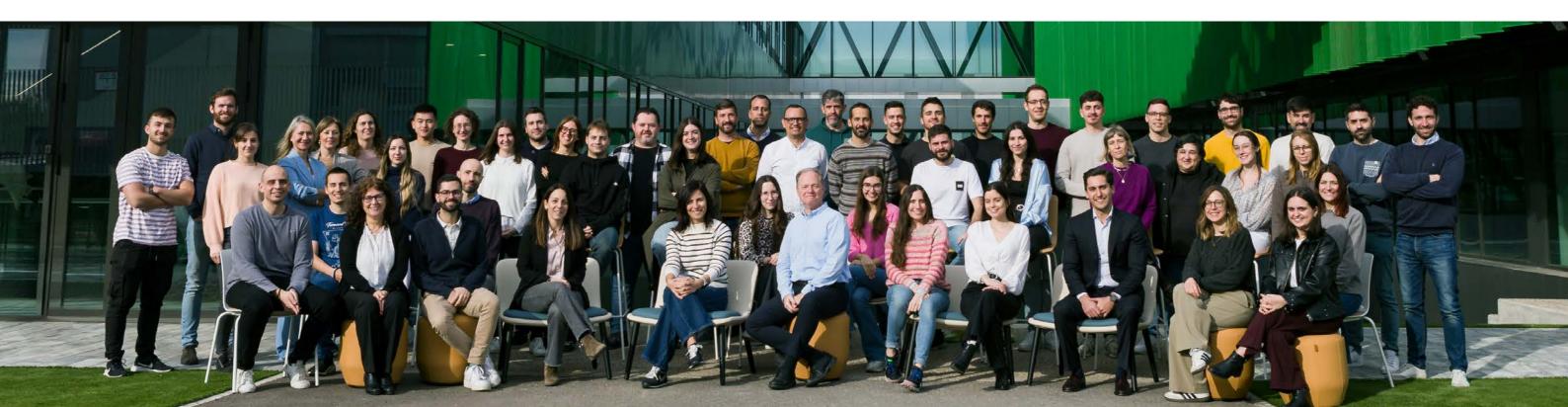
Innovation through improving current technologies for **RNA vaccine development**, designing new process materials and more efficient methodologies.



The organisation has experienced a rapid and increasing boost in its performance, basing its growth on **research and development of new products and exploring new niches for the future**, achieving a high level of international growth and extending its distribution network to 130 countries around the world. All this without neglecting the social perspective, as evidenced by the various recognitions obtained in the field of social responsibility.

The key to its success lies in the way it understands its organisation: highly qualified, skilled and motivated employees who perform their business activities in an international environment strongly focussed on customer service.

Of the more than 330 professionals working at Certest at the end of 2024, 40% are engaged in research and development activities. It is worth highlighting the high level of qualification across the workforce, with approximately **50% holding a university degree.** Of these, **48 hold doctoral degrees**, with women representing 69% (33) and men 31% (15) of the total.











#### POLICIES AND MANAGEMENT OF RISKS AND OPPORTUNITIES

Risk management policies are established by the directors of Certest Biotec, committing the company's resources to ensure that **risks of all kinds are adequately identified,** measured, managed and controlled based on the following principles:

- Segregation of duties, at operational level, between decision-making areas and areas for analysis, control and supervision.
- Ensuring business and financial stability in the short- and long-term, maintaining the appropriate balance between risk, value and return.
- Compliance with current regulations and legislation on risk control, management and supervision.
- Transparency in information on the company's risks and the functioning of the control services.

The Group currently has a management process for "Risks associated with Certest products" (POC-19), as well as an operating procedure for "Risk Management in Processes" (POC-53), that form part of its Quality Management System based on the following standards:

- **UNE-EN ISO 13485:2016.** Medical Devices. Quality management systems. Requirements for regulatory purposes.
- **UNE EN ISO 14971:2012** Medical Devices. Application of risk management to medical devices.
- GHTF SG3/N15R8 Application of risk management principles and activities within a quality management system.

The main risks potentially incurred by the Group and the control mechanisms in place to manage them are analysed in more detail below:



#### Risks arising from business relationships

One of the fundamental principles on which Certest bases its activity is the establishment of stable relationships based on loyalty and trust with its distributors, ensuring that their values are consistent and aligned with the company's values.

With regard to suppliers, Certest builds its activity on the basis of ethics, loyalty and trust and tries to ensure that relationships with all its suppliers respect these principles.

The following mechanisms have been developed to adequately manage the potential risks arising from business relationships to which the Certest Group is exposed:

- Code of Conduct for suppliers of Certest Biotec.

- Code of Conduct for distributors of Certest Biotec.

By adhering to the **Code of Conduct for suppliers**, each supplier assumes the following obligations from the moment they start their business, trade or service relationship with the company. Specifically:

- **1. To provide the information** requested by Certest to understand the initial position in relation to compliance with this Code of Conduct.
- 2. To ensure **compliance at all levels** and by all those potentially affected by this Code.
- 3. To establish measures for the training, dissemination and awareness of this Code

among its employees and, in particular, those who interact with and/or perform activities for Certest.

- 4. To notify Certest (Regulatory Compliance Area, Legal Department, or through Certest's Ethics Channel) of any information that may be directly or indirectly related to compliance with this Code, or with the interests and/or image of Certest in the market.
- 5. To facilitate and participate in **activities to verify compliance** with this Code and/or audits that may be established or required by Certest.

For their part, distributors must adhere to the **Code of Conduct for distributors** from the moment any type of business and/or trade relationship between the companies begins. From that moment on, all Certest Distributors formally undertake to:

- Formalise and send, within the established deadlines, the questionnaire provided by Certest in relation to the data that affect or may affect the Distributor's conduct and action policies in the territory in which it operates and in its relationship with Certest.
- 2. Respect and **ensure compliance with the Code of Conduct,** and must inform Certest of any conduct that may constitute a breach thereof.
- 3. Inform its employees, collaborators and/or agents involved in any way in the relationship with Certest about the content of this Code, accepting liability for any action or omission by them that may involve a breach thereof.
- 4. Notify Certest (Regulatory Compliance Area, Legal Department, or through Certest's Ethics Channel) of any information related to this Code that could directly or indirectly affect Certest's legal or financial position, as well as its image.

**5.** Facilitate and participate in **activities to monitor compliance** with this Code and/or audits that may be established or required by Certest. In the event of failure to cooperate with Certest, it will be understood that there is a breach that may affect decision-making regarding the existing relationship between the parties.



#### Environmental risks.

The Certest Group has coordinated activities to manage and control environmental risk based on the legal requirements that apply to it.

In this regard, the company operates under an Environmental Licence for Classified Activity granted by the Municipal Council of San Mateo de Gállego on 25 January 2017. It is registered with the Aragonese Institute of Environmental Management (INAGA), as a small producer of hazardous waste in the Autonomous Community of Aragon. The latter has been modified based on the resolution of INAGA dated 21 September 2022, which extends the waste and quantities declared in the previous communication.

#### Financial risks.

The main risks arising from the Company's financial instruments are cash flow interest rate risk, liquidity risk and credit risk.

The directors review and agree on policies for managing each of these risks, which are summarised below:

— Credit risk. This arises from the potential loss caused by the failure of the Company's counterparties to meet their contractual obligations, that is, the possibility of not recovering the financial assets for the amount recognised and within the



established term. Given the Company's business activity, the directors consider this risk to be immaterial. The company maintains its cash and cash equivalents with financial institutions with high credit ratings and has mechanisms in place to control customer credit risk, with a very low risk of customer insolvency and default.

— Market risk. This arises from the potential loss caused by changes in the fair value or future cash flows of financial instruments due to changes in market prices. It includes:

- > Interest rate risk. This arises from the possible loss caused by changes in the fair value or future cash flows of a financial instrument due to changes in market interest rates.
- > Exchange rate risk. This arises from the possible loss caused by changes in the fair value or future cash flows of financial instruments due to fluctuations in exchange rates. Given the Company's business activity, the directors consider this risk to be immaterial.

In order to minimise exchange rate risk, the Company conducts its trading activity in various currencies. As the company operates in both US dollars and euros, exchange rate differences are mostly unrealised, that is, they are due to the valuation of US dollar positions at closing exchange rates.

- Liquidity risk. This arises from the possibility that the Company may not have sufficient liquid funds, or access to sufficient liquid funds at the appropriate cost, to meet its payment obligations at all times. The Company's objective is to maintain the necessary liquidity. The Company's policies include the establishment of minimum liquidity limits to be maintained at all times while maintaining positive working capital.

Due to the company's liquidity generation capacity, as a result of the good management of working capital and the profitability of the activity, the company's liquidity risk is very low.

Finally, the management of short-term risks and opportunities has a formal approach consisting of:

- 1. Establishing the scope, context and criteria.
- 2. Risk assessment. This includes hazard identification, risk analysis and risk assessment which allows risks to be prioritised into high, medium and low, based on the expected benefit in each aspect analysed and the degree to which it offsets the specific risk analysed.
- 3. Treatment of risks. This includes the establishment of measures to reduce, mitigate, transfer, avoid or accept the risk.

#### CERTEST GROUP IN FIGURES. MAIN INDICATORS

The main indicators that allow the Certest Group's contribution to society through its activity in 2024 to be assessed, as well as how this is evolving, are as follows:

#### 1. Economic indicators

Consolidated Turnover

Consolidated profit for the financial year after tax

Corporation tax

#### 2. Key sustainability indicators

#### No. employees

% Women / total workforce

No. of PhD holders and/or university graduates

No. of scientific publications

No. of training hours per employee

Hazardous waste generated (t)

Direct GHG emissions (Scope 1) (2) kg CO<sub>2</sub> eq

Indirect GHG emissions (Scope 2) (3) kg CO<sub>2</sub> eq

Indirect GHG emissions (Scope 3) (4) kg CO<sub>2</sub> eq

#### Emissions avoided by renewable electricity generation <sub>(3)</sub> kg CO<sub>2</sub> eq

#### NOTES:

(1) Scientific publications are posters presented at trade fairs and congresses.

(2) Scope 1 emissions refer to the petrol used in van journeys to the workplace and by sales representatives in the course of their work. (3) Emissions from electricity generation take as the electricity emission factor the national energy mix updated to the date of the report in 2022 - 0.273 kg CO2e/ kWh and in 2023 - 0.260 kg CO2e/kWh.

(4) Scope 3 emissions refer to fuel used in the bus for the transporting of employees to the workplace.

(5) The data reported in 2022 have been restated to exactly match those published in the Annual Accounts. (Detected deviation <0.002%)

2022 <sub>(5)</sub>	2023	2024
73815540	35186660	38880498
35464430	11530843	15010331
-9513253	-1514899	-2189668
317	330	333
80%	79%	78%
+ 44%	+ 45%	+ 50%
43	48	59
12	13	28
20.8	22.1	25.6
3538	4723	5679
682500	705640	767000
103475	83455	90440
434070	396760	393840

#### MATERIAL ISSUES

Since 2021, the year prior to the first Non-Financial Information Statement, Certest has been developing a process to assess the materiality of sustainability issues. In 2024, this process was further advanced by incorporating a Double Materiality approach, in line with the requirements of the European Commission's Delegated Regulation (EU) 2023/2772, which introduced the European Sustainability Reporting Standards (ESRS).

The sustainability statement under the ESRS requires that sustainability information must also include relevant and reliable information on all impacts, risks and opportunities (referred to as IROs) related to environmental, social and governance matters that are identified as material from the perspective of impact materiality, financial materiality or both.

Based on the Double Materiality Assessment carried out at Certest, material information on IROs in the area of sustainability has been identified, along with the material topics and disclosures that must be reported.

The analysis considered whether the material impact results from activities carried out directly by the Group or within its value chain. In other words, the process included a review of both upstream and downstream impacts, in addition to Certest's own operations. The assessment also examined whether the impact affects the environment or people, and whether it occurs or may occur in the short, medium or long term.

The materiality of impacts was assessed for reporting purposes using severity and likelihood criteria, through the establishment of quantitative and/or qualitative thresholds. Severity was determined based on the magnitude, scope and irremediable nature of negative impacts, and the magnitude and scope of positive impacts.

Financial materiality was assessed based on the expected financial effects on results, financial position, cash flows and access to finance, including the cost of

capital, arising from the issues analysed. Reputational impact and strategic implications for Certest were also taken into account.

The analysis process incorporated the perspective of key stakeholders, specifically:

- Environment and Regulators
- Internal employees
- Suppliers
- Clients
- Nature

The analysis process was carried out in a participatory manner, with the involvement of senior management alongside those responsible for managing relationships with Certest's key stakeholder groups. Each representative contributed the perspective of the stakeholder group they represented.

The process involved 18 participants based on these roles, specifically:

- Management and heads of business lines and innovation, who contributed the perspective of the external environment and regulators
- Marketing and Sales Management, representing customers
- Procurement, representing suppliers
- Human Resources, representing internal staff
- Quality and Environment, representing silent stakeholders: Nature

In identifying relevant topics, consideration was given to those previously found to be material, ensuring alignment with the topics and subtopics set out in the thematic ESRS. In addition, sector-specific issues deemed most relevant were reviewed based on the Sustainability Accounting Standards Board (SASB) framework.

#### Stakeholder engagement channels

Certest also maintains its traditional communication channels to ensure ongoing dialogue with the stakeholder groups it interacts with in the course of its activities. This approach supports open, responsible and transparent engagement with them.

The channels and methodologies implemented to identify their needs and expectations, which are key to ascertaining their points of view in the process of determining the material issues, are set out below:

Stakeholder	Channels and methodologies
Distributors and customers	Market research, meetings, visits, trade fairs and events, monitoring, analysis, surveys, complaints, audits.
Staff, interns, temporary employment agency staff (and their relatives)	Climate surveys, specific surveys, meetings, works council, whistleblowing channels.
Management Committees (Company, Safety)	Collective Bargaining Agreement, Regular meetings
Suppliers	Visits, surveys, development of projects and alliances, commercial interaction
Partners (shareholders)	Regular shareholder meetings communications.
End users of the products	Visits, meetings, communications. Audits.
Public administrations and public bodies Health Authorities Governments (certification body/Notified Body)	Meetings, calls, review of requirements and regulations. Audits.
Educational centres: Universities, Institutes, Training Centres	Evaluation of agreements.
Competition (and general market)	Market study, sector studies, research, etc.
Sectoral associations	Meetings, communications, publications.
Financial institutions	Meetings, review requirement
Local community and non- governmental organisations.	Meetings, visits, projects.
Society	Analysis of relevant information, publications, etc.

#### Identification of sustainability issues

Based on the process described, the identified aspects that have been evaluated to determine the material IROs are as follows:

Id	Sustainability issues identified
1	GHG emissions
2	Energy management
3	Hazardous waste and materials management
4	Human rights and community relations
5	Data security
6	Access and affordability
7	Product quality and safety
8	Sales practices and product labelling
9	Labour practices
10	Employee health and safety
11	Employee engagement, diversity and inclusion
12	Product design and life cycle management
13	Resilience of the business model
14	Supply chain management
15	Supply and material efficiency
16	Business ethics
17	Competitive behaviour
18	Legal and regulatory environment management
19	Critical incident risk management

#### Prioritisation

To determine the prioritisation of material issues, an assessment of the aspects was carried out, analysing both the relevance of the social, economic and environmental impact, as well as the financial relevance (Double materiality). Following this analysis, the priority aspects for the Group were determined, resulting in **15 priority material issues** in the following order of priority: The aspects identified as material at levels 1 and 2 have been validated by the Management, and have been considered in determining the content of this Report.

Moreover, within the framework of the application of Spanish Law 11/2018 on non-financial information and diversity, the Certest Group's Non-Financial Information Statement report covers other environmental and social issues, such as respect for human rights and the fight against corruption and bribery, as well as those relating to staff, as set out in these regulations.

	Materiality	
No.	level	Priority material topics
1	Level 1	Resilience of the business model
2	Level 1	Employee health and safety
3	Level 1	Product quality and safety
4	Level 1	Data security
5	Level 2	Sales practices and product labelling
6	Level 2	Labour practices
7	Level 2	Business ethics
8	Level 2	Competitive behaviour
9	Level 2	Legal and regulatory environment management
10	Level 2	GHG emissions
11	Level 2	Energy management
12	Level 2	Hazardous waste and materials management
13	Level 2	Product design and life cycle management
14	Level 2	Supply chain management
15	Level 2	Critical incident risk management



#### Management of material issues

The key initiatives implemented by the Certest Group to manage each material issue are described below.

No.	Material topic	Commitments in relation to the material topic			
1	Resilience of the business model	Since the Covid pandemic, Certest has been promoting a strategy of geographic and product diversification through new projects in sectors and markets where Certest was not previously operating. As a result, the	<u>No.</u>	Material topic Competitive behaviour	Commitments in relation to the materia
		Pharma division was established, along with the diagnostic technique known as NGS – next-generation sequencing diagnostics.			main commitments regarding competitive the <b>ethical management of intellecture</b>
2	Occupational health and safety	The management of our employees' health and safety has been identified as a material priority. Its management requires a permanent process of awareness and training, together with risk identification and control measures. For occupational health and safety management, the Group has an External Prevention Service for all Group companies.	9	Legal and regulatory environment management	transparency, fair knowledge sharing, ar The Certest Group has a legal departmen of third-party legal breaches. Each year, regular training and awareness-raising
3	Product quality and safety	Customer satisfaction is one of the factors that allows us to be confident that our economic performance will be sustained in the future. That is why this aspect is ranked as priority 1 in the materiality analysis.	10	GHG emissions	harm to the Group through internal non- The Certest Group shares the challenge of
		The group has formal systems to guarantee the quality of the products and services offered and for the implementation of improvement actions based on their results.	10		measuring its carbon footprint in order t include its geothermal installations and s
		It is worth highlighting the <b>ISO certification 13485, "Medical Devices. Quality management systems",</b> for the design, development, manufacture and distribution of medical devices for <i>in Vitro</i> diagnostics.	11	Energy management	derived from non-renewable sources. These initiatives launched in 2023 to
4	Data security	The Certest Group has formal systems to ensure data privacy, and formal processes are in place to manage customer and supplier information.			remain a key focus. They include geotheat recovery systems, and passive str charging stations with a capacity of 2-
		All Certest employees are committed to following these approaches through their adherence to the <b>Employee</b> <b>Code of Conduct.</b>	12	Hazardous waste and materials	Similarly, the Certest Group has a for operational measures aimed at reduci
5	Sales practices and product labelling	The Marketing Area is responsible for the management and processing of product information and the channels through which it is provided, based on formalised guidelines of honesty and transparency set out in <b>Certest's Code of Conduct</b> .	13	management Product design and life cycle management	technically feasible levels, always base The management of product design an affects environmental impact, safety,
6	Labour practices	One of Certest's main assets is having a <b>motivated and trained workforce.</b> The qualifications, specialisation and improved employability of its team is one of its driving forces and a key element in its management.		ine cycle management	products we bring to market. In 2024 environmental aspects resulting from a
		Certest has also implemented systems to identify and analyse the expectations and needs of its workforce, as well as their levels of satisfaction.	14	Supply chain management	Responsible supply chain manageme complexity of its processes and to the
		Certest is also committed to the principle of equal opportunities, for which it has an <b>Equality Plan</b> and a <b>protocol</b> that includes measures aimed at guaranteeing that there is a working environment free of harassment in the company, in which all employees are obliged to respect integrity and dignity in the professional and personal			human rights. To manage potential ri both a Code of Conduct for Suppliers adopting distributor codes of conduct conduct where applicable.
		spheres. Certest regularly runs a <b>work-life balance programme</b> that supports the personal and work balance of its workforce, which has been <b>recognised nationally.</b>	15	Critical incident risk management	In the biotechnology sector, risk man nature of the products, processes and covering risks such as fire, bomb three
		The Group's human resources policies promote the running of initiatives to develop employees, as well as a firm commitment to internal training as an incentive to have a highly specialised and committed team. On this point, Certest designs an annual Training Plan in which the entire workforce participates, through their managers, and which is approved by the Works Committee. Continuous <b>training plans are managed for the workforce</b> .			Team has been appointed, and emerg drills are carried out to improve the mo
		It also performs different actions with a social impact, aimed at promoting, identifying, attracting talent and improving employability: Internship Programmes, Scholarships, etc.			
7	Business ethics and good governance	Certest promotes Good Corporate Governance mechanisms, which are reflected in its values, its Compliance and Crime Prevention Manual and its <b>codes of conduct for workers, distributors and suppliers,</b> aimed at promoting compliance with the Group's ethical standards.			

#### erial topic

novation, intellectual property and research play a crucial role, Certest's ititive conduct focus on strict compliance with **competition regulations**, **ctual property**, participation in **public-private partnerships** based on , and benefit distribution, as well as **responsible product development**.

ment responsible for handling damages incurred by the Group as a result ar, the company continues to strengthen its compliance model, providing ing activities for employees whose roles involve greater risk of causing on-compliance.

ge of combatting global warming and as a result is committed to annually er to be able to implement actions aimed at reducing it. Notable actions id solar panels, which help reduce emissions from electricity consumption

B to minimise electricity consumption from non-renewable sources eothermal energy, solar panels with an installed capacity of 310 kW, strategies for insulation, ventilation and solar control. Electric vehicle f 247.2 kW were also installed.

formal waste management protocol and adopts organisational and ucing the quantity and hazardous nature of waste to financially and used on the principle of exhaustive compliance with current legislation.

and life cycle is a key aspect of sustainability at Certest, as it directly ty, resource efficiency and the ethical and social perception of the 24, we carried out an environmental evaluation to identify the main m our activities and to minimise their potential negative impacts.

ement is a critical area, both due to the technical and regulatory the growing expectations in terms of sustainability, traceability and I risks arising from commercial relationships, Certest has developed ers and a Code of Conduct for Distributors. In 2024, the process of act began, along with the dissemination of our own customer code of

anagement for critical incidents is particularly sensitive due to the and environments involved. Certest has an Emergency Plan in place areats, chemical spills, gas leaks and accidents. A formal Emergency ergency evacuation routes are clearly signposted. In addition, annual management of a possible emergency.

# Environmentalissues

#### ENVIRONMENTAL MANAGEMENT

The environmental policy, like the rest of the Certest Group's policies, is based on the **precautionary principle of risk management**, both in relation to operational planning and in the development and introduction of new products.

The mechanisms put in place by the Group on the basis of this principle are focused on strict **compliance with the applicable legal and regulatory requirements** in the field of environmental management. A focus on minimising the consumption of natural resources required by the fleet of commercial vehicles, and the maintenance of the facilities with the best possible practices to prevent pollution.

The most relevant figures on the environmental aspects covered by Spanish Law 11/2018 are set out below, specifically: pollution, circular economy and waste prevention and management, sustainable use of resources, climate change and protection of biodiversity.

#### POLLUTION

The Group's main source of pollution under its control is that derived from the transportation of people. On this point, Certest has a company bus as a measure to minimise this aspect.

The pollution figures collected are as follows:

POLLUTION	2023	2024
Emissions of $\rm CO_{2(*)}$ , t $\rm CO_2$ eq	794	863
Light pollution	N/A	N/A
Noise pollution	N/A	N/A

(1) The carbon footprint calculator of scope 1+2 for organisations from the Spanish Ministry for Ecological Transition has been used as the source for emission factors.

Emissions resulting from electricity consumption have been calculated based on the energy mix in force at the time of preparing the report:  $0.260 \text{ kg CO}_{2e}/\text{kWh}$  for the years 2023 and 2024.

With regard to noise pollution, the activity performed at the Certest Group does not, in general terms, generate noise, and therefore no activity of the organisation that generates noise pollution has been identified.

This is also applicable to light pollution and no activity of the organisation has been identified that generates such pollution either.

Lastly, it should be noted that there is no record of any significant spillage in 2024.

#### CIRCULAR ECONOMY AND WASTE PREVENTION AND MANAGEMENT

With regard to the environmental effects of waste generation, the Certest Group has formalised waste management systems, specifying the waste to be disposed of in containers that will subsequently be treated by authorised waste managers.

In the case of hazardous waste, the following classification is carried out internally:

- Biosanitary waste
- Packaging containing traces of hazardous substances or contaminated by them
- Solvents, cleaning liquids and organic mother liquors
- Laboratory chemicals consisting of or containing hazardous substances (including laboratory water)
- Other waste: gases from pressure vessels, and discharge, non-LED and fluorescent lamps.

The quantities of hazardous waste produced at the Group's facilities by waste type are as follows:

WASTE (kg)	EWC	2023	2024
Biosanitary waste	18 01 03	12324	12658
Packaging containing traces of hazardous substances	15 01 10	1249	1806
Solvents, cleaning liquids and organic mother liquors	07 01 04	1761	1535
Halogenated solvents, washing liquids and organic mother liquors	07 01 03	445	771
Chemicals consisting of or containing hazardous substances. Laboratory reagents (liquids and solids) (*)	16 05 06	757	1556
Chemicals consisting of or containing hazardous substances. Laboratory waters	18 01 06	5278	6711
Chemicals consisting of or containing hazardous substances	18 01 06	251	518
Gases in pressure vessels	16 05 04	9	6
Discharge, non-LED and fluorescent lamps	200121-31	24	0

(\*) In 2023, this figure was broken down into liquid and solid laboratory reagents (674 kg) and other laboratory chemicals (83 kg). Total 757 kg. The increase in the current year is due to higher levels of R&D activity as well as increased production.

If we include non-hazardous waste and nonhazardous waste that is recovered in the analysis, the quantities produced give the following data:

WASTE (t)	2023	2024
HAZARDOUS waste produced at the facility	22.1	25.6
NON-HAZARDOUS waste produced at the facility	391.5	445.8
NON-HAZARDOUS waste RECOVERED	21.7	30.5

The work centres do not have community canteens, so no formal actions have been taken to combat food waste.

#### SUSTAINABLE USE OF RESOURCES

At the Certest Group, we approach the sustainable use of resources from the viewpoint of the economic and environmental impact of limiting consumption, of both energy and water and materials.



#### Energy consumption

Below are the aggregate consumption figures for the Certest Group in 2023 and 2024.

	2023	2024
Electricity Consumption, MWh/year	2714	2950
Petrol consumption of company vehicles, Litres/year	2553	2575
Fuel consumption of employee commuter bus, Litres/year	34327	37200

The Certest Group has a geothermal and photovoltaic renewable energy production facility, which in 2024 produced a total of 1,515 MWh/year.

RENEWABLE ENERGY PRODUCTION	2023	2024
Photovoltaic, MWh/year	199	288
Geothermal, MWh/year	1327	1227
TOTAL, MWh/year	1526	1515



#### Water consumption

The supply of water for the Group's facilities is primarily for human consumption and gardening, with no other process in the organisation requiring this type of consumption. In addition, the processes carried out at Certest do not generate industrial discharges, meaning that the discharges produced coincide with the consumption, and are always comparable to urban waste that is discharged into the public sewage system.

CONSUMPTION AND SPI	LLAGES	2023	2024
TOTAL (m <sup>3</sup> )		8918	7963



#### Materials used

The main materials used at the Certest Group are paper and cardboard. The latter are managed for their recycling and reuse. The aggregate quantities of plastic, paper, cardboard and wood consumed by the Group in 2023 and 2024 are shown below:

MATERIALS (t)	2023	2024
Total Plastic	26	25
Total Paper/Cardboard	83 (*)	86
Total Wood	2.7	3

(\*) Restated figure after detecting an error in its calculation.

For their part, the tonnes avoided by using recycled and/or reused materials are provided below:

MATERIALS RECYCLED /REUSED (t)	2023	2024
Total Plastic	3	2
Total Paper/Cardboard	46	56
Total Wood	2.7	3



#### CLIMATE CHANGE

To analyse the Group's impact on climate change, the direct emissions generated by those sources owned by the Group, both in its fixed installations and in its commercial vehicles, are obtained, specifically including emissions derived from the consumption of petrol (Scope 1):

Direct GHG emissions (scope 1) in kg of $CO_2$ eq	2023	2024
Petrol	4724	5679

Note. Calculation made for E5 petrol fuel.

The carbon footprint calculator of scope 1+2 for organisations from the Spanish Ministry for Ecological Transition has been used as the source for emission factors.

Scope 2 indirect greenhouse gas (GHG) emissions are related to electricity consumption at the different production centres. The calculation based on the Group's electricity consumption gives the following result:

Direct GHG emissions (scope 2) in kg of $\rm CO_2  eq$	2023	2024
Electricity consumption	705640	767000

Note. The current national energy mix has been taken as the electricity emission factor: 0.260 kg CO2e/kWh.

Scope 3 indirect greenhouse gas (GHG) emissions, meanwhile, relate to indirect emissions produced in the value chain. Certest currently measures the emissions produced by the fuel consumption generated by the bus hired to transport employees to their workplace:

Indirect GHG emissions produced in the value chain (Scope 3) in kg CO <sub>2</sub> eq	2023	2024
Fuel consumption of employee bus	83455	90440

Note. Calculation made for B10 diesel fuel

Finally, GHG emissions avoided by renewable electricity generation are calculated:

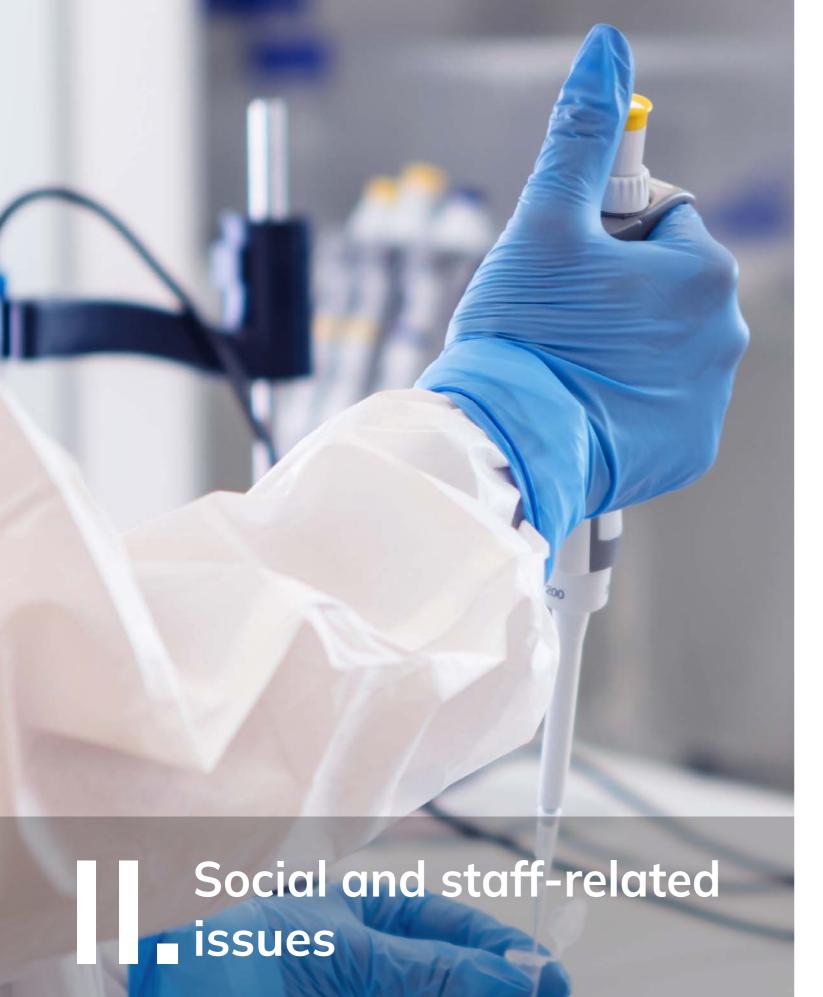
Emissions avoided by renewable electricity generation in kg CO <sub>2</sub> eq	2023	2024
Generation of renewable electricity	396760	393840

Note. The national energy mix in force at the time of preparing the report has been used as the electricity emission factor for both reporting years: 0.260 kg CO2e/kWh.

The Group has had no GHG emission allowances in the period of validity of the National Allocation Plan and its annual distribution.

#### PROTECTION OF BIODIVERSITY

The Certest Group's commitment to biodiversity is aimed at establishing mechanisms to ensure the protection and conservation of environmental values in the activities it performs, especially in sensitive natural environments. None of the Certest Group's facilities are located in areas covered by any type of natural protection (Natura 2000 Network, Protected Natural Areas or others). I. Environmental issues



#### EMPLOYMENT

The Certest Group has experienced a rapid and growing period for its business, achieving a high degree of international expansion and expanding its distribution network. In parallel, Certest's workforce has also experienced significant growth in recent years, closing the year 2024 with 333 employees (330 in 2023), which represents growth of 0.9% over the previous year.

Within Certest's organisational structure, there is a Human Resources Management and Talent Development Department created in 2017. One of Certest's Principles of Conduct is "Respect for People" as an essential condition for their individual and professional development. The workforce is considered the driving force of the company. As a result, the company has recruitment processes that are activated when there is a need to hire new professionals and that are designed to ensure a highly qualified, motivated and specialised team committed to Certest's principles of conduct.

Talent management is approached from a strategic perspective, based on the conviction that a constantly developing and well-managed team is a source of sustainable competitive advantage. To this end, we promote initiatives to attract and retain talent through various measures in areas such as training, equality, work-life balance, career development, social benefits and Corporate Social Responsibility.

The workforce of Certest and Vitassay Healthcare, Corp. (USA) as at 31 December 2024, with an analysis of changes compared to 2023, is as follows:

No. workers	Certest		Vitassay Certest Healthcare, Corp. (USA)		TOT	ΓAL
	2023	2024	2023	2024	2023	2024
WOMEN	257	252	5	5	262	257
MEN	67	75	1	1	68	76
TOTAL	324	327	6	6	330	333

Note. Vitassay Healthcare does not have any employees.

Of the total number of employees, 306 are **Spanish**, representing almost **93%** of the total workforce.

#### Structure of the workforce

For the analysis of aspects related to employment and generally all information on social and staff-related issues, the data has been segmented based on the following parameters:

- Gender. Women and Men
- **Professional categories.** The information has been divided into seven categories, since these allow a more accurate analysis of the Group's position.
  - Directors
  - Managers
  - Salespeople
  - Researchers/Specialists
  - Technicians, this category includes laboratory technicians, warehouse technicians, administrative technicians and supervisors
  - > Operators
  - Interns
- Age groups: under 30 years old, between 30 and 50 years old, and over 50 years old.
- **Contract type:** permanent, temporary, full-time and part-time.



The employment results as of 31 December, in accordance with the above criteria, are as follows:

No. of employees by professional category	W	WOMEN		MEN		TOTAL	
no. of employees by professional category		2024	2023	2024	2023	2024	
No. of Directors	0	0	2	2	2	2	
No. of Managers	20	21	10	11	30	32	
No. of Sales employees	5	6	7	9	12	15	
No. of Researcher/Specialist employees	62	59	19	23	81	82	
No. of Technician employees (tech.+warehouse+admin+supervisors)	101	105	21	26	122	131	
No. of Operators	64	64	2	4	66	68	
No. of Interns	10	2	7	1	17	3	

	WOMEN		MEN		TOTAL	
No. of employees by age group and gender	2023	2024	2023	2024	2023	2024
Less than 30 years	84	74	28	28	112	102
Between 30-50 years	169	172	36	45	205	217
More than 50 years	9	11	4	3	13	14

	W	OMEN	N	IEN	то	TAL
No. of employees by contract type	2023	2024	2023	2024	2023	2024
Employees with permanent employment contracts	248	247	59	74	307	321
Employees with temporary employment contracts (excluding interns)	4	8	2	1	6	9
Employees with full-time employment contracts	262	257	68	76	330	333
Employees with part-time employment contracts	0	0	0	0	0	0

We can see that, of the total number of employees in the Group, almost **77% are women.** 

It is also important to note that **96%** of employees, excluding interns, have **permanent contracts** and that **100% of workers are full-time.** 



96% 100% Permanent contract

#### Job security

One of the greatest successes of the Certest Group is its contribution to society through the generation of stable and quality employment, an aspect on which we work every day to achieve the continuity and stability of the people who form part of the Group.

With regard to the **termination of the employment relationship,** in 2024 there have been a total of 6 dismissals (11 in 2023), which have affected the following by gender and age brackets:

No. of dismissals. Breakdown by gender	2023 <sub>(*)</sub>	2024
Women	9	5
Men	2	1

(\*) The figure has been restated, as the 2023 data on dismissals included employees who left the company due to not passing the probation period specified in their contract.

No. of dismissals. Breakdown by age group	2023 <sub>(*)</sub>	2024
Less than 30	4	1
From 30 to 50	6	4
More than 50	1	1

(\*) The figure has been restated, as the 2023 data on dismissals included employees who left the company due to not passing the probation period specified in their contract.

In turn, an analysis by gender and professional category offers the following results:

No. of dismissals.	Wo	men	Men		
Breakdown by gender and professional category	2023	2024	2023	2024	
Directors	0	0	0	0	
Managers	1	0	0	1	
Salespeople	0	0	0	0	
Researchers/Specialists	0	1	0	0	
Technicians (tech.+warehouse+ admin+supervisors)	3	0	2	0	
Operators	5	4	0	0	
Interns	0	0	0	0	
TOTAL	9	5	2	1	

#### Remuneration policy

Below are the average remunerations and their evolution broken down by gender, age and professional classification. The report corresponds to **gross remuneration and includes a variable supplement, where applicable.** 

Average	Wo	men	M	en	Wage gap <sub>(1)</sub>		
remuneration	2023	2024	2023	2024	2023	2024	
Less than 30	20317	24463	20173	26049	-1%	6%	
From 30 to 50	24417	28182	33809	40793	28%	31%	
More than 50	24975	30183	42988	44699	42%	32%	

 $\left(1\right)$  The wage gap is calculated as the ratio of the average pay of women to men

Average	Woi	men	M	en	Wage gap <sub>(1)</sub>		
remuneration	2023 2024		2023	2024	2023	2024	
Directors		0	113300	110080	-	-	
Managers	41016	44379	38681	47087	-6%	6%	
Salespeople	36287	39862	47218	43264	23%	8%	
Researchers/ Specialists	29036	32049	29493	32482	2%	1%	
Technicians (tech.+warehouse+ admin+supervisors)	22417	24732	21679	24269	-3%	-2%	
Operators	17645	19654	16852	19238	-5%	-2%	
Interns	7656	9600	8914	9600	14%	0%	

 $\left(1\right)$  The wage gap is calculated as the ratio of the average pay of women to men

A notable reduction of 10 percentage points was recorded in the wage gap for the over-50 age group, and 15 percentage points in the sales category.

At Certest Biotec, senior management tasks are carried out by the joint and several directors and the



Company's Managing Director.

The average remuneration received by the directors and senior management in 2024, including variable remuneration and any other remuneration in kind, is as follows:

Board Members and Directors	20	23	202	24
	CERTEST	VITASSAY	CERTEST	VITASSAY
Women	0	0	0	0
Men	3	1	3	1
Average remuneration	992404	81427	817320	88052

 $({}^{\star})$  These figures include, in the case of Certest, the remuneration of the Directors, as well as the salary paid (in terms of gross salary) to the Managing Director and the services paid to the holding companies for senior management services.

In the case of Vitassay, it corresponds to the remuneration received by its Sole Director (in terms of gross salary) who acts as Managing Director. The gross salaries received include variable salaries earned in the previous financial year (2023) and collected in 2024.

This information differs from that reported in the Annual Accounts, as in that case the accrued remuneration is shown, therefore in 2024 the variable from 2023 but collected in 2024 is eliminated and the provision for the 2023 variable collected in 2025 is added.

#### Disconnection from work policies

The right of employees to disconnect from work is a matter regulated by Spanish Organic Law 3/2018, of 5 December, on the Protection of Personal Data and the guarantee of digital rights. The developments introduced by this regulation included not only an update of the legal framework for the protection of personal data, but also a section dedicated to the regulation of every citizen's digital rights. This is particularly relevant and includes the right to disconnect from the workplace, rendering break times and respect for the personal and family privacy of workers effective.

During this reporting year, progress was made on initial steps towards implementing a formal Right to Disconnect Policy, which is scheduled for approval in 2025. The aim is to ensure employees' rest time is respected outside working hours. To that end, emails now include the following message: "My working hours may not be the same as yours. Please do not feel obliged to reply to this email outside your working hours."

#### WORK-LIFE BALANCE AND WORK ORGANISATION

The Certest Group has promoted initiatives to encourage a work-life balance for its employees, promoting shared responsibility, equal opportunities and diversity.

Paid leave is granted in accordance with the legislation in force and the collective bargaining agreement: for marriage, birth of a child, death or illness of family members up to the second degree, moving home, unavoidable duty, preparation for childbirth, medical appointments and personal matters, among others.

The initiatives put in place to promote work-life balance include the option of flexible working hours in offices, adaptability of shifts and receiving additional days for days worked at the weekend, among others.

The people in the organisation who benefited from work-life balance measures in 2023 and 2024 are shown below.

benefits:	2023	2024
No. of employees who were entitled to maternity or paternity leave.		
Women	15	19
Men	2	2
No. of employees who exercised their right to maternity or paternity leave.		
Women	15	19
Men	2	2
No. of employees who returned to wor paternity leave. (1)	k after materni	ity or
Women	14(*)	18
Men	2	2
Return to work and retention rates of parental leave, by gender (1)	employees who	o took
Women	93%(*)	95%
Men	100%	100%
No. of employees who make use of ex	isting work-life	balance
measures		
	262	259
measures	262 68	
Women	68	259 74 ced
measures Women Men No. of employees who have taken adv	68	74
measures Women Men No. of employees who have taken adv working hours	68 rantage of redu	74 ced
measures Women Men No. of employees who have taken adv working hours Women	68 rantage of redu 12 0	74 ced 10
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#### (\*) Restated figures

It should be noted that at Certest, all workers entitled to maternity or paternity leave have taken advantage of this measure. All of these people subsequently returned to work after the end of their maternity or paternity leave entitlement and were still employed 12 months later, unless the end of their contract occurred in a shorter period or the employee voluntarily opted to take extended leave for childcare.

#### ABSENTEEISM

The following table shows the data on absenteeism segmented by gender. To calculate absenteeism, the percentage rate was obtained by comparing the number of working days lost due to temporary incapacity or workplace accidents, and the total number of working days based on the General Collective Agreement for the Chemical Industry (1,752 hours). The data by gender are as follows:

Women		M	en	TOT	ΓAL
2023(*)	2024	2023 <sub>(*)</sub>	2024	2023 <sub>(*)</sub>	2024
3.58%	3.39%	0.30%	0.54%	3.87%	3.93%

(\*) 2023 figures restated after detecting an error in their calculation.

The conclusions of the analysis show minimal variation compared to 2023, although the figures remain significantly lower than the national absenteeism rate in Spain, which stood at 6.7% in the fourth quarter of 2024.

Source: Quarterly report on labour absenteeism. Ranstad Research, March 2025.

# OCCUPATIONAL HEALTH AND SAFETY.

At the Certest Group, we are committed to the safety of our employees, an aspect that has been identified as one of the most important in the materiality analysis conducted.

The development of the Occupational Health and Safety activity covers 100% of the workforce and is carried out at the different companies in the Group through External Health and Safety Services, with the aim of ensuring adequate protection of the health and safety of the employees. This health and safety is promoted through the application of the appropriate measures and the completion of the necessary activities for the prevention of occupational risks, thus



contributing to the reduction of accidents at work and occupational illnesses among company employees.

The actions taken by the Certest Group aimed at managing occupational risks include, among others:

- Information and training of employees.
- Investigation of accidents.
- Regular monitoring.
- Delivery, control and use of PPE (Personal Protective Equipment).
- Measures for action in the event of emergencies.
- Coordination of business activities.
- Job evaluation and preventive planning.

The data relating to the Health and Safety of the employees for the financial years 2023 and 2024 are reported below.

#### Occupational accident

	Women						TOTAL		
Year	Quantity	Frequency	Severity	Quantity	Frequency	Severity	Quantity	Frequency	Severity
2024	4	8.82	0.45	0	0	0	4	6.86	0.35
2023	5	10.89	5.38	0	0	0	5	8.65	4.78

**Occupational Diseases** 

X	Women							TOTAL	
Year	Quantity	Frequency	Severity	Quantity	Frequency	Severity	Quantity	Frequency	Severity
2024	0	0	0	0	0	0	0	0	0
2023	0	0	0	0	0	0	0	0	0

NOTE. The average frequency rate is calculated as the number of accident days started in the period divided by the number of hours worked, all multiplied by 1,000,000, that is, the number of accidents per million hours worked.

The severity rate, on the other hand, is the number of total days lost due to accidents in the period divided by the number of hours worked, all multiplied by 1,000.

It is worth noting that of the four occupational accidents reported in 2024, three resulted in sick leave and one was a commuting accident, meaning it occurred while travelling to or from the workplace. Although this led to 86 lost working days, it does not count in terms of the accident rate.

In all three cases, investigations were carried out, with a notable reduction in severity compared to the previous year. It is also worth highlighting that only one of the cases was directly work-related, and this was the only incident where the resulting sick leave lasted more than one month.

In 2023, five occupational accidents were reported, three of which were commuting accidents. These were the only ones that required sick leave. The other two were minor accidents that did not result in any time off work.

For reference, the following provides the accident severity rate, excluding lost days due to commuting accidents:

#### Occupational accident (excluding lost working days due to commuting accidents)

	Wo	men	М	en	TO	TAL
Year	Quantity	Severity	Quantity	Severity	Quantity	Severity
2024	4	0.26	0	0	4	0.20
2023	0	0	0	0	0	0

#### SOCIAL RELATIONS

The Certest Group always guarantees the right to freedom of association and to be covered by the corresponding collective bargaining agreements applicable at each of the group's companies.

Relevant changes of an organisational nature are communicated through the different managers, who are responsible for disseminating them to lower levels, depending on the required deployment.

The minimum notice period granted to employees is managed according to the measures to be adopted and their scope. The minimum notification deadlines are nevertheless set within the framework of the collective bargaining, while always respecting the legally established minimums.

At the Certest Group, all the employees are covered by the **General Chemical Industry Agreement**. Likewise, all Certest Biotec employees are represented through the formal health and safety committees.

# TRAINING AND PROFESSIONAL DEVELOPMENT

At the Certest Group, training is considered a key factor in the success of the organisation and a tool for the personal and professional development of the employees forming part of the Group; this aspect, together with the low turnover of the team, are driving elements that allow us to have committed and highly specialised staff.

All group companies have a system in place that incorporates the identification of training needs, the planning of training actions and the assessment of the effectiveness of these actions.

Training hours broken down by professional category are as follows:

Hours of training	2023	2024
Directors	0	53
Managers	248	2644
Salespeople	234	201
Researchers/Specialists	1365	2322
Technicians (tech.+warehouse+admin+supervisors)	1467	3374
Operators	321	1142
Interns	646	329
TOTAL	4280	10065

A significant increase in training hours was recorded in 2024. This was largely due to quality training provided to the entire workforce, covering the new document management system, non-conformity management and good documentation practices.

LGTBI training was also delivered to all employees, alongside several long-format courses. One example is the 100-hour course on "Biotechnology Applied to Medicine", which was completed by eight employees from the same department.

#### UNIVERSAL ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

The Certest Group is committed to the principle of universal accessibility, which guides decisions regarding spaces, products and services so that they are accessible and meet the functional and dimensional requirements, guaranteeing their autonomous and comfortable use by people with reduced mobility or any other limitation.

The Group currently employs a total of three people with disabilities. The company has also been given a dispensation and made a proposal for alternative measures — outsourcing of cleaning services and procurement of stationery from an employment centre — to comply with the 2% reserve quota for disabled workers.

#### EQUALITY

The Certest Group's commitment to equality is based on respect for people's individuality, recognition that we are all different and the elimination of any exclusionary or discriminatory conduct. This is why there have been no discrimination cases brought against the Group during the period under review.

Certest Biotec has a Protocol for the prevention and handling of situations of sexual and gender-based harassment and discriminatory harassment, and an Equality Plan, in accordance with current legislation. Both plans have a duration of four years, starting from the approval of the state of affairs report on 12 January 2022.

The main conclusions of the equality report are set out below:

- The company is committed to gender equality and non-discrimination;
- The percentage of women is higher than the percentage of men in the workforce;
- The percentage of permanent contracts is higher than the percentage of temporary contracts;
- The company is committed to continuous staff training;

In turn, a total of 28 measures have been deployed through the implementation of the Plan, covering a total of 10 work areas that aim to achieve the following objectives:

#### 1. Selection and Recruitment

- Training in selection processes
- Review of language and content, ensuring that staff selection is carried out using gender-neutral procedures.
- Principle of gender vision, promoting the incorporation of women and men to positions where there is under-representation of either gender, giving preference to the recruitment of candidates of the under-represented gender.

#### 2. Professional classification

• Data management using statistical tools. Categorise and assess the different jobs on a nondiscriminatory basis.

#### 3. Training

- Access to training during working hours. Facilitate access for women and men to training in specialities that contribute to their professional development in the company in a balanced way.
- Annual training plan

#### 4. Professional promotion

- Design information and motivation programmes
- Participate in raising awareness about female scientists
- Develop an inclusive procedure for internal promotion

#### 5. Working conditions

• Work climate analysis

#### 6. Balance of personal, family and work life.

- Facilitate and promote the exercising of worklife balance rights, ensuring that these rights are known and accessible.
- Promote measures that facilitate the compatibility of working time with personal and work life. Facilitating work/life balance/professional career
- Promote the continuous working day

#### 7. Remuneration system

- Remuneration register and salary audit, supporting equal pay and finding a balance between responsibility and remuneration.
- Adherence to formal terms and conditions for sales commission.

# 8. Prevention of sexual and gender-based harassment

- Protocol for the prevention of sexual and genderbased harassment. Adapted to the new Spanish Equality Law (approved in 2023)
- Training for Management, HR, Equality Committee and company structure managers

#### 9. Language and communication

- Dissemination of inclusive language guide
- Dedication and awareness raising- Science Week

# 10. Health prevention measures with a gender perspective

• Introduce the gender dimension into occupational health policy.

The measures have been formalised in specific sheets with indicators, objectives, target groups, people responsible, actions, costs and deadlines, in order to monitor, and learn from, them.

In 2024, a key development was the review of all job roles based on Certest's current organisational chart, along with the preparation of Job and Competency Profile Sheets.

This year, the workplace climate was assessed through a company-wide survey, which provided insights into the company's situation in this area. The results were shared with all employees in the form of a global summary.

Another notable development was the review of the Harassment Protocol in light of the new LGTBI law and the updated General Collective Agreement for the Chemical Industry. Training on Equality, Harassment Prevention and LGTBI issues was also delivered to the entire workforce. II. Social and staff-related issues



The Certest Group is aware that respect for human rights is a duty on every individual, but that organisations, within the scope of their competencies, have the obligation to promote, respect, protect and guarantee the human rights enshrined in favour of the individual.

Since 2015, the company has had a **Code of Conduct** approved by Management, which is reviewed and adapted according to the needs of the organisation, with the latest update having been agreed and sent to all employees in August 2023.

This Code formalises the organisation's commitments in terms of compliance with the law and respect for human rights and civil liberties. The Code of Conduct is shared with the Works Committee and is delivered to and agreed by Certest employees when they join the organisation. It is available and accessible to employees on the intranet, regardless of their contractual relationship.

With its acceptance, Certest employees accept the commitment to always comply with the law in force at any given time, to pursue any violations of this and to cooperate with the justice system and public bodies in the event of possible violations of the law from which the Company could derive direct criminal liability, in accordance with the provisions of article 31 bis of the Spanish Criminal Code in force or any other provision in this regard that may replace and/or supplement it in the future.

Actions or instructions and orders given by a director or member of the Certest management team that are contrary to the law do not exonerate employees who act in accordance with such instructions or orders from liability. No orders or instructions that contravene the provisions of a legal rule should be obeyed.

Likewise, all actions or orders issued by Certest staff will scrupulously respect the Human Rights and Civil Liberties included in the United Nations Universal Declaration of Human Rights. Respect for professional ethics and acting in accordance with standards of integrity, honesty, loyalty, efficiency and responsibility, both personally and professionally, are fundamental and essential values for Certest, as has already been stated, and will contribute decisively to compliance with the law and respect for human rights and civil liberties.

The Code of Conduct does not therefore replace any legal regulations that may be applicable to the Certest Group in each case and in each territory. In all cases, the human rights internationally recognised in the Universal Declaration of Human Rights and in the fundamental Conventions of the International Labour Organisation are complied with through strict obeyance of national and European regulations.

The ultimate objective of the Code of Conduct is therefore to develop models and guidelines for professional, ethical and responsible behaviour that should guide all those who interact with the Certest Group in the exercise of their activity. In addition, to prevent the committing of criminal behaviour and any illegal behaviour by those people bound by this Code in the performance of their professional activity and to establish the necessary monitoring and control mechanisms to ensure compliance with the Code.

The monitoring and control mechanisms envisaged include a monitoring and control system to verify compliance with the Code of Conduct.

Moreover, any person linked to the Code of Conduct who may be aware of any possible irregularities, improper acts and/or behaviour constituting an infringement or who may have reasonable suspicions can report them through the Certest Group's Ethics channel.

Since its implementation, no reports of non-compliance have been received.



#### Also during this year:

- There have been no reports of human rights violations.
- There have been no cases of discrimination during the reporting period.
- There have been no cases submitted to dispute resolution mechanisms.

In the year 2024, operations with suppliers outside the EU accounted for 33% of total supplies (28% in 2023), in terms of the amount. The Certest Group has established approaches to minimise the risk of operations and suppliers where either the right to freedom of association and collective bargaining may be at risk, or where there is a significant risk of child labour, forced labour or compulsory labour.

At this point, in accordance with the list of "Jurisdictions under Increased Monitoring" (commonly known as the "grey list") published by the Financial Action Task Force (FATF) in June 2024, which highlights jurisdictions being monitored due to deficiencies in their anti-money laundering and counter-terrorism financing systems, Certest carried out transactions with Bulgaria totalling €6,560. This amount represents less than 0.1% of the company's total purchase volume. However, Certest has not conducted any transactions with countries included on the FATF blacklist, namely the Democratic People's Republic of Korea (North Korea), Iran or Myanmar.

As a control mechanism, Certest Biotec has implemented a Supplier Code of Conduct whose purpose is to establish, promote and communicate the principles of conduct and responsible behaviour expected of the company's suppliers.

Compliance with this is an essential part of the selection and evaluation of suppliers, regardless of where they have their registered office and/or main centre of activity. This Code is in addition to any verbal or written agreement that the Supplier may have with the Certest Group.

By accepting it, all of the Certest Group's suppliers undertake to:

- Respect the principles of the Universal Declaration of Human Rights and its implementing conventions, as well as the recommendations of the International Labour Organisation with regard to the rights of workers in the performance of their activities.
- Ensure that there are no forms of child labour or any types of forced or compulsory labour.
- Comply with all international, national and local laws, regulations and declarations concerning the minimum working age (according to ILO Convention 138 on the minimum age).
- Comply with the labour regulations applicable to them at all times.

Additionally, as a means of creating visibility for the commitments made by Certest management, in 2019 the company obtained the Aragon Social Responsibility recognition, which subsequently evolved to the RSA+ recognition.

This recognition includes the annual renewal of the declaration of commitment in which the company's senior management assumes, among others, the following principles:

- Respect for employees. Always promoting professional relationships based on respect for the dignity of others, collaboration, fairness and communication, which foster a good professional environment.
- Relationship with suppliers. For everyone at the company, and specifically for those involved in the selection or decision on the purchasing of supplies or services or the negotiation of rates or other conditions, an ethical and responsible relationship with suppliers is required, avoiding any interference that could affect impartiality in this matter.

Finally, it is worth highlighting the existence of the **Protocol for the prevention and handling of situations of sexual harassment**, the scope of which is extended to all types of harassment, whether for reasons of gender and/or discriminatory harassment.

III. Respect for human rights

# Fight against corruption and bribery



At the Certest Group, relationships with stakeholders are based on honesty and ethical behaviour, in accordance with its key corporate value: Professional ethics, integrity, honesty, loyalty, efficiency and responsibility.

The following are the measures implemented in the organisation to manage potential risks and avoid undesirable behaviour and conduct.

Measures to avoid the irresponsible use by the employees of the resources made available by Certest.

The Certest Group provides its employees with a series of technical and electronic devices (PCs, laptops, scanners, printers, photocopiers, fax machines, etc.), all owned by the company, in order to guarantee the efficient provision of services by them.

Security in the use of electronic devices is regulated in the **Code of Conduct** by establishing a series of guidelines and principles aimed at uniformly regulating their use, regardless of their location or type, and the proper use of the Certest Group's technical and IT resources.

It also sets out the terms and conditions under which the employees must treat the data and information exchanged with the Certest Group as confidential, as well as respecting the Certest Group's data protection policy.

Computer security in the workplace is controlled by means of passwords that must be stored in a place that cannot be accessed by third parties.

In relation to the corporate network, employees are obliged to use the corporate network and the Certest intranet and its data without engaging in activities that may be considered illicit or illegal, that violate the rights of Certest or third parties, or that may go against the rules of conduct of electronic networks. The Code of Conduct expressly prohibits activities that compromise the corporate network because they may constitute a risk to the responsible use of corporate network's data.

Certest also has the necessary codes and procedures in place to ensure that access to the monitoring of the employee's activity does not violate the rights of the worker affected by the monitoring at any time.

Certest also undertakes to cooperate with the State security forces and bodies, informing or responding to their requests for information on any circumstance that may help in the investigation of a crime, misdemeanour or administrative violation.

#### **Confidentiality Measures**

The Code also includes confidentiality obligations. Therefore, during the term of the employment relationship, as well as after the termination of the Employment Contract, the employee undertakes to treat as strictly confidential any Confidential Information and/or document in any medium that contains this and to which they have had access during the length of their employment relationship with Certest, undertaking not to make direct and/or indirect use thereof by any means.

#### Personal data protection

Personal data obtained from employees, customers, suppliers, public administrations, the general public or any other entity or organisation are a necessary element of our work. For this reason, extreme care must be taken to avoid the disclosure of such data outside the environment in which it is permitted by the applicable law and by the Company's internal rules and regulations.

Certest is committed to ensuring the privacy of the personal data of customers, suppliers, employees or any other natural person or legal entity whose data may have been supplied to it.



The Code of Conduct also sets out how relationships with customers and suppliers should be managed. Firstly, these should show the highest standards of integrity, especially with regard to the making of statements about the quality and safety of the products or services offered, reinforcing the added value that Certest can offer.

In 2024, standardised data protection processes and continuous training for employees were implemented, while continuous monitoring processes were maintained.

#### Relationships with customers and suppliers

With regard to relationships with suppliers, they must also be governed by the principles of integrity and honesty and the choice of supplier must be based on the principles of merit and ability, and be in line with Certest's commitment to not engage in practices that may be considered irregular in its relationships with customers, providers, suppliers, competitors, authorities, etc., including those related to money laundering. The Certest Group categorically rejects any commercial action aimed at positioning itself as a preferential company in any administrative procedure run by any National or International Public Body through irregular payments or financial compensation.

Within the framework of the professional relationships described above, the exchange of gifts can sometimes be a legitimate means of establishing the necessary trust in the development of commercial and business relations. However, in the case of gifts or invitations for excessive or inappropriate amounts, they could be used to exert improper influence and may constitute bribes, or appear to be bribes.

With regard to these gifts, presents, invitations, trips, etc., Certest establishes specific guidelines that aim to limit and in some cases ban gifts and invitations, whether given or received by its staff, and the following guidelines must be applied: No gifts or invitations are to be offered or received in the course of business.

 Exceptionally, it may be possible to offer and/ or accept gifts or invitations to/from customers/ suppliers, when the following three conditions are met simultaneously:

**a)** They are permitted under the legislation in force and cannot be interpreted as an incentive to act in a certain way, affecting professional impartiality and objectivity.

**b)** They are given or received as a matter of generally accepted business practice or social courtesy, without having been solicited.

**c)** They have a symbolic or financially insignificant value.

When a person covered by this rule has doubts as to whether or not an offer is acceptable, they must first consult the Compliance Officer or, failing this, reject it.

Certest employees will reject or return gifts or invitations offered or received that do not meet the above requirements, provided that this does not constitute a legal violation and does not involve serious offence being taken by the person or entity offering the gift, in which case the Compliance Officer must be informed.

During the year 2024, the most relevant actions relating to the fight against corruption and bribery are:

- Start of adherence to distributor codes of conduct and, in such cases, dissemination of our customer code of conduct.
- Ongoing training for the sales department on contract management, fraud, bribery and unlawful conduct.
- Compliance training provided to all new employees joining the company.

- Monitoring of the means made available by the company.
- Work within the sales department has focused on the prevention and detection of this type of conduct.

With regard to **Criminal Compliance**, ongoing training has been provided to internal staff certified as Compliance Officers, and progress has been made in developing the Criminal Risk Map related to the company's activities.

In addition, this year saw the entry into force of the update introduced in 2023 to the **Employee Code of Conduct** concerning compliance with animal welfare legislation.

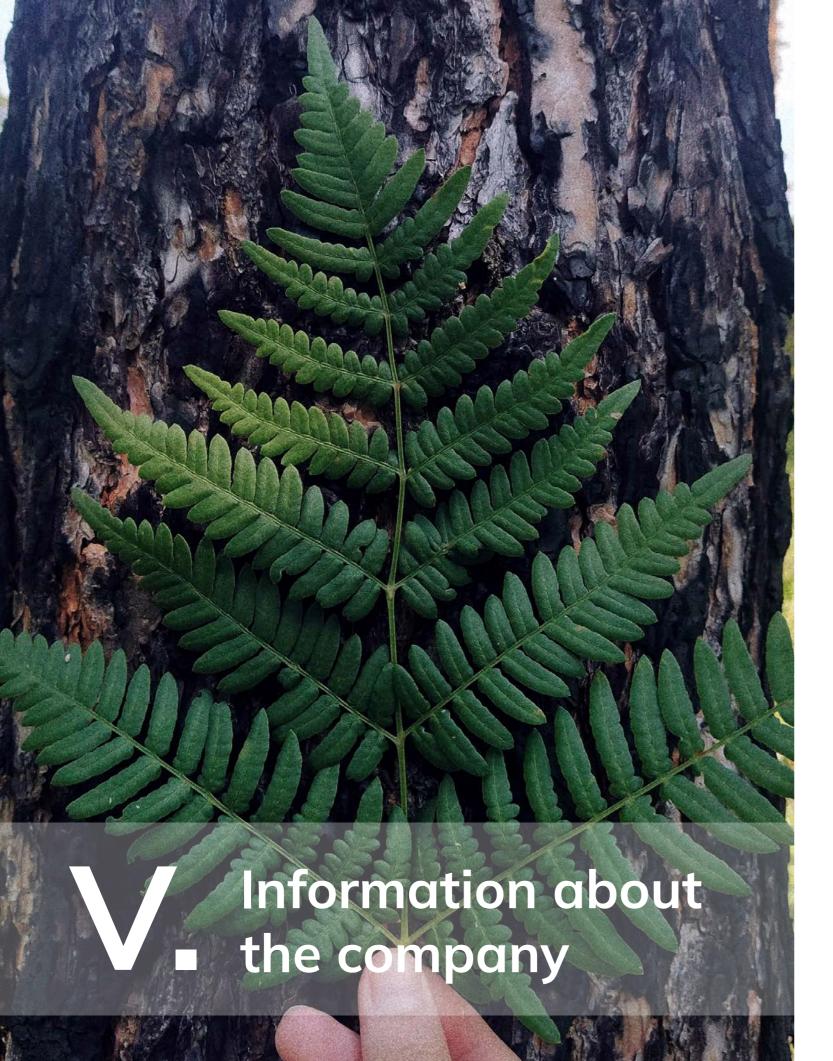
The results relating to corruption and bribery in 2024 are reported below:

Results	2023
Total no. and nature of confirmed corruption cases	0
Total no. of confirmed cases where employees have been dismissed for corruption or disciplinary action has been taken.	0
Total no. of confirmed cases where contracts with business partners have been terminated or not renewed due to violations related to corruption	0
Public legal cases related to corruption brought against the organisation or its employees during the reporting period, and the results of those cases.	0
Contributions to political parties and/or representatives (financial or in-kind) that the organisation has made directly or indirectly by country and recipient/ beneficiary (€)	0

# CONTRIBUTIONS TO FOUNDATIONS AND NON-PROFIT ORGANISATIONS

In 2024, contributions to various types of foundations and non-profit organisations amounted to €26,781 (€30,083 in 2023). In addition, the Certest Group made donations worth €14,783.

The choice of the beneficiaries of these contributions has been made following objective and impartial criteria and ensuring that there is no conflict of interest affecting any employee of the Certest Group.



#### COMMITMENT TO SUSTAINABLE DEVELOPMENT

The activity of the Certest Group and its contribution to a biotechnological ecosystem that promotes research, solutions and alternative ways of dealing with diseases, generates significant value which is shared with the society in which it operates.

The group's positioning in the entire value chain of the process, associated with the diagnosis and treatment of human diseases, contributes to a healthier and more resilient society. In addition, the driving of research activity towards personalised medicine will be key to offering better diagnoses, prognoses and precision therapies that improve people's health.

Certest's priority R&D areas are provided below.

Results	Purpose and main stakeholders
Infectious diseases	Helping the health sector with the antimicrobial resistance through th on RNA.
Human genetic diseases	With a dedicated emphasis on pers diagnostic solutions based on qPe innovation of nucleic acid therapies new era of precision care.
Oncology	The aim is to find solutions that e conducting precise and sensitive ar of diagnosis, treatment, and progn genetic profile.
Biomarkers	We develop innovative and user- accuracy, both within hospital s environments.
Advancing nucleic-acid-based therapies	We contribute to the evolution of sequences (short and long RNA). of-the-art in drug delivery with li formulations. These accomplishme targeting for enhanced therapeutic

The impact on stable, quality employment is another of the important positive contributions the Certest group makes to society. Certest's growth and the R&D projects undertaken by the company's different divisions would not be possible without the work of a highly qualified team of professionals.

In parallel, the Certest Group has a positive impact on the local development of the markets in which ne control of pathogens, including emerging variants, and combating he development of novel IVD products and advanced therapies based

rsonalised medicine, our efforts revolve around forging groundbreaking PCR and Next Generation Sequencing techniques, coupled with the es, that redefine diagnostics and treatment approaches, ushering in a

enhance the healthcare of cancer patients. Our approach involves analyses of genetic alterations linked to cancer, to improve the accuracy nosis, tailoring medical interventions to the individual patient's unique

r-centric solutions designed to detect biomarkers with exceptional settings and beyond, ensuring seamless applicability in various

of cutting-edge therapeutic nucleic acids by developing novel RNA ). We are also pushing beyond the boundaries of the current statelipid nanoparticles (LNPs), focusing on ionizable lipids and refined nents will not only improve delivery efficiency, but also enable precise ic outcomes.

it operates indirectly through all the suppliers and collaborators with which it works.

The number of employees at each company is shown below, together with the total number of new hires in 2024 segmented by gender, without taking into account the permanent employees remaining in December 2024.

COCIETY	Total	New hires 2024		
SOCIETY	2024	Women	Men	
Certest, Biotec, S.L.	87	74	13	
Vitassay Healthcare, Corp. (USA)	0	0	0	
Vitassay Healthcare SLU	0	0	0	

The visibility of the Certest Group's commitment to society is reinforced by its active involvement in different forums that have boosted the communication and dissemination of the projects and practices carried out by Certest in the field of sustainability. Its activity involves a broad collaborative environment with people and organisations in the biotechnology and research sector.

The different organisations with which Certest Group has collaborated with aim of promoting and maximising the the company's R&D activities are listed below:

- Universities: University of Zaragoza, University of Navarra, University of Seville, University of Cadiz, University of Barcelona, University of the Basque Country.
- Research Institutes: Instituto de Salud Carlos III, Instituto Aragonés de Ciencias de la Salud (IACS), Instituto de Investigación Sanitaria de Aragón (IISA), Instituto de Nanociencia y Materiales de Aragón (INMA), Instituto de Biocomputación y Física de Sistemas Complejos (BIFI), Fundació Institut de Recerca Biomèdica (Barcelona), Centro de investigaciones biomédicas Margarita Salas.

Certest Biotec is also a member of the Global Compact, an initiative of the United Nations, world leader in business sustainability, and promoter of the 2030 Agenda for Sustainable Development, which in turn is deployed through the Sustainable Development Goals (SDGs). On this point, Certest has continued to make progress in contributing to the SDGs, and in providing training and internal information to all employees through information videos, training emails on social actions and the publication of its social responsibility report as part of the RSA programme of the Government of Aragon.

The principles of responsible action that contribute to the SDGs prioritised by the Certest Group are set out below.





# SDG 3. Good health and well-being.

SDG 4.

Quality

education.

- Regular training
- Information pills
- Promotion of healthy habits
- Other initiatives aligned with SDG 3 include:

Sponsors of Run for Science – UNIZAR Sponsors of the Runizar Run – UNIZAR Participation in the ESIC Business Race Employee participation in the Behobia race Employee participation in the Race Against Cancer Donations in response to the Dana disaster

- Incorporation of students in internships
- Scholarship programme
- Alliances with universities and training centres
- Development of career plans
- Development of doctorate programmes
- Other initiatives aligned with SDG 4 include:

Centre in Zaragoza

Science

Sponsorship of the BIFI 2024 conference Sponsorship of scientific imaging at the BM congress Sponsorship of the European Rotavirus Meeting Sponsorship of the 22nd Virology Conference Sponsors of the Industrial Ville - Itainnova Project Participation in Special young talent with ESIC Participation in various talks Participation in the MAZ Chair panel on breast cancer

# Sustainable **Development Goals (SDGs)**



- Participation in the 3×3 Basketball Tournament Company Sport Programme
- Participation in the Paddle Tennis Tournament Company Sport Programme
- Company recognised by the Aragonese Network of Healthy Companies (RAES)
- Sponsors of the Innovative D+i Dissemination Workshops at the ETOPIA Art and Technology
- Sponsorship and participation in Pint of Science Science in the pub Sponsors of the graduation ceremony for the Master's in Science at the Faculty of Veterinary

# Sustainable Development Goals (SDGs)



# SDG 5. Gender equality.



# SDG 8. Decent work and economic growth.



# SDG 13. Climate action.



# SDG 17. Partnerships to achieve the goals.

- Equality Plan
- Work-life balance measures
- Remuneration policies
- Use of inclusive language
- Promotion of young people working at the company
- Promotion of R&D+i
- Promotion of economic growth and job creation
- Providing decent working conditions
- Participation in the Executive Committee and Labour Committee of the Aragonese Federation of Chemical and Plastics Companies (FEQPA)
- Improving facilities following the principles of sustainability
- Energy efficiency initiatives
- Investment in R&D+i
- Adherence to the United Nations Global Compact
- Organisation of the Integra Sustainability Day
- Participation in the Ibercaja roundtable on sustainability
- Involvement in the development of UNE Standard 343
   "Management system for the United Nations Sustainable Development Goals"
- Promotion of partnerships with companies in the same sector, universities, the public sector, associations and clusters
- Encouraging employee participation in achieving the SDGs
- Other initiatives aligned with SDG 17 include:

Participation in the campaign 'Una sonrisa por Navidad' (A Smile for Christmas) by the NGO Cooperación Internacional

Sponsorship of the Atades Calendar

Sponsorship of the Fundame Calendar

Participation in Collaborate Zaragoza – company visits

Membership of DIRSE (Spanish Association of Sustainability Professionals)

Collaboration between the company and employees with Aspanoa (Association of Parents of Children with Cancer in Aragon) In 2024, the Certest Group also promoted initiatives aimed at minimising its environmental impact, specifically:

- 1. A new portal, docs.certest.es, was developed to address two identified needs within the company. Firstly, to provide an e-labelling platform that facilitates compliance with the new IVDR regulation, which requires the elimination of paper instructions and ensures that end users can access them online. This portal guarantees the download of the Instructions for Use (IFU) for each product in the language assigned to their country of origin. Secondly, the portal includes a Private Area, available exclusively to Certest Group distributors, from which they can access all product IFUs, technical documentation, and commercial materials relevant to their daily operations.
- 2. Full implementation of this digital IFU system is planned for 2025 and will result in the elimination of paper versions, leading to significant savings in the company's total paper consumption.
- **3.** The design of the MA-0968 box for the Certest Carbapenemases test has also been updated to include the FSC Mix label, which guarantees the use of cardboard sourced from FSC-certified forests and recovered materials. In addition, the corresponding container label has been added in accordance with new regulations applicable from January 2025.
- **4.** The lamination on the MA-0968 boxes has been removed and replaced with a UV varnish in newly designed packaging.
- **5.** Lamination has also been removed from the inside pages of product catalogues, reducing plastic consumption. In addition, company-branded bags previously made of plastic have been replaced with fabric alternatives.

6. This same year, an environmental assessment was carried out to evaluate Certest's current position in environmental management and to drive future actions based on the findings.

#### Membership of associations

The Certest Group actively participates in important associations at the national, regional and local levels, forums designed to share knowledge with other professionals in the sector and to constantly advance in order to offer the best solutions to our customers.

In 2024, Certest became a member of the **Spanish Bioindustry Association (ASEBIO)** and continues its involvement in the most relevant associations linked to its field of activity, specifically:

- Spanish Society of Biochemistry and Molecular Biology,
- Spanish Association for Commercial Coding (AECOC),
- GMDN Agency,
- Spanish Association for Standardisation (AENOR),
- Federation of Chemical and Plastics Companies of Aragon (FEQPA)
- Zaragoza Chamber of Commerce

The Certest Group also encourages team members to participate in management associations, such as the Association of Managers and Executives of Aragon (Adea Marketing Club), the Association of Women Directors of Aragon and the Association of Directors of Communication (DIRCOM).

Since 2022, Certest has also been part of the Science, Technology and Innovation Council of the Government of Aragon.

# Transparency of information about the product or service

One of the commitments comprising the Quality and Occupational Health and Safety Policy is to guarantee the quality and safety of all products, in order to fully meet the requirements of customers, regulations, applicable laws and standards and patient safety. A key aspect in meeting this commitment is the level of information provided to stakeholders about the products offered to customers.

Within its organisational structure, there is a Marketing Area that, among other responsibilities, is in charge of managing and processing information on products and the channels in which they appear. There are formal guidelines on marketing, advertising and information campaigns for Certest products, which are set out in the Code of Conduct:

- The contents of marketing and advertising campaigns, in addition to complying with current legislation, must be ethical and respectful of society. Campaigns must be legal, truthful and honest and must respect the rights of consumers and also those of the organisation's competitors.
- It has made a commitment to being honest, always providing complete, truthful, clear, useful and accurate information about products or services.
- The good faith of the recipient of the advertising or communication will not be abused, nor will arguments be used that play on the fear, concerns or superstitions of the recipients.
- The promotion of violence or illegal behaviour, encouraging dangerous practices or discrimination, violating the dignity of the person or, in general, including content that violates the prevailing criteria of good taste and social decency, as well as good manners, will be avoided.
- Imitating other competitors' advertisements or discrediting these will also be avoided.

Numerous channels or media with important information content are available for each of the products that Certest offers to its customers, developed jointly by the Sales, Marketing and Quality Departments. In addition, Certest provides several tools containing detailed product information, which are available in Spanish, English and other languages depending on customer needs or requirements.

These tools are shown in the following table:

Tool	Channel
Product specifications: Information on selected key product features.	www.certest.es
Product instructions: This is detailed information of a technical nature. It includes information on the pathogen tested, the	Physical. Delivered with the order.
<ul> <li>bduct specifications: Information on ected key product features.</li> <li>bduct instructions: This is detailed formation of a technical nature. It includes formation on the pathogen tested, the shnique used and the development of the bocedure.</li> <li>bduct data sheet: Technical-commercial mmary with essential product information on boduct families, specifying the use of the boduct with different market equipment.</li> <li>bduct presentations: Diverse content on boducts, company and general aspects cording to needs.</li> <li>x and product labelling: The labelling ludes information about the product, nily, diagnosis and special storage haditions.</li> <li>les catalogues: Introduction of the gnostic technique and list of product rtfolio.</li> </ul>	Website
<b>Product data sheet:</b> Technical-commercial summary with essential product information.	Website
Product application notes: Information on product families, specifying the use of the product with different market equipment.	Website
Product presentations: Diverse content on	YouTube
products, company and general aspects according to needs.	According to the customer's shipping needs
Box and product labelling: The labelling includes information about the product, family, diagnosis and special storage conditions.	Packaging
Sales catalogues: Introduction of the	Website
diagnostic technique and list of product portfolio.	Physical
Special development sheets: Description of	Website
a specific product tailored to the customer's individual needs.	Physical

As a complement to these initiatives, actions are carried out to interact with potential users of the products:

- Training.
- Articles (many on the corporate website).
- Events.
- Trade fairs.
- News on the corporate website.
- Social media such as LinkedIn, Instagram, YouTube.
- Customer audits.
- Answering of product queries.

In 2024, digitisation has been promoted in the accessibility of information at trade fairs, with the installation of a digital stand offering access to all product content (news, information, access to digital publications) in English.

The main indicators monitored by Certest in this respect are listed below:

Indicator	2022	2023	2024
No. of visits to the website. Product information. (*)	327000	647.00	616244
Updated technical data sheets	88	159	109

(\*) The data corresponds to the total number of visits to the website. In 2024, it includes visits to both the Certest website www.certest.es: 582,732 and the pharma.certest.es website: 33512.

At this point, it is worth noting the formalised policy and guidelines that underpin marketing campaigns and product information, as well as the quality and level of up-to-date content provided on the website.

#### OUTSOURCING AND SUPPLIERS

In December 2022, the Certest Group internally approved its Code of Conduct for suppliers, which will apply to any person, professional, company or institution involved in any way in the provision of goods or services to the company. By adhering to it, all Certest suppliers assume the following obligations from the moment they start their business, trade or service relationship with the company:

- To provide the information requested by Certest to understand the initial position in relation to compliance with this Code of Conduct.
- To ensure compliance at all levels and by all those potentially affected by this Code.
- To establish measures for the training, dissemination and awareness of this Code among its employees and, in particular, those who interact with and/or perform activities for Certest.
- To notify Certest (Regulatory Compliance Area, Legal Department) of any information that may be directly or indirectly related to compliance with this Code, or with the interests and/or image of Certest in the market.
- To facilitate and participate in activities to verify compliance with this Code and/or audits that may be established or required by Certest.



With regard to the protection of **HUMAN RIGHTS**, all Certest suppliers undertake to:

- Respect the principles of the Universal Declaration of Human Rights and its implementing conventions, as well as the recommendations of the International Labour Organisation with regard to the rights of workers in the performance of their activities.
- Ensure that there are no forms of child labour or any types of forced or compulsory labour.

- Comply with all international, national and local laws, regulations and declarations concerning the minimum working age (according to ILO Convention 138 on the minimum age).
- Comply with the labour regulations applicable to them at all times.



With regard to **RESPECT FOR PEOPLE**, all Certest suppliers undertake to:

- Not subject their employees to any type of physical or verbal abuse or any other form of intimidation.
- Ensure a working environment free of harassment and inappropriate behaviour.
- Respect the right to take a break, as well as the minimum wages established by law and international conventions.
- Guarantee freedom of association and collective bargaining rights for their employees.
- Adopt the principles of equal opportunity and non-discrimination, based on professional merit and objective evaluations in people management processes.
- Not allow any type of discrimination associated with ethnic or cultural origin, sex, gender identity, sexual choice, disability, nationality, religion, age, social origin or ideology, among others.



# With regard to considerations of ETHICS AND GOOD GOVERNANCE, all Certest suppliers undertake to:

- Avoid situations that may generate potential conflicts between the personal interests of their employees and those of Certest.
- Maintain mechanisms to ensure compliance with the applicable legislation by themselves or through their employees.



With regard to the **HEALTH AND SAFETY** of their employees, all Certest suppliers undertake to provide the appropriate resources and means to:

- Comply with applicable labour legislation and international agreements regarding the safety, health and well-being of their employees.
- Provide a safe and healthy workplace, taking appropriate action to reduce the occupational risks to employees. Provide employees with appropriate information and training on health, safety and wellbeing, so as to ensure the safety of the activity in the workplace.
- Establish mechanisms for the appropriate management of risks that could affect the safety of their employees.
- Oblige their employees to comply with Certest's occupational health and safety regulations when activities are performed at Certest's facilities.
- Assess and encourage the adoption of preventive measures to minimise the risk associated with the performance of its activity in terms of safety, health and well-being.



Finally, in the field of protecting the **ENVIRONMENT**, all Certest suppliers undertake to:

- Guarantee compliance with the applicable environmental regulations in all locations where they perform their activities.
- Work to achieve a rational and efficient use of energy and natural resources.
- Work to minimise the direct negative impact of their activity on the environment.
- Apply, as far as possible, environmental criteria in the selection and evaluation of suppliers, extending these good practices to their own supply chain.
- Guarantee, in the development of their activities, the application of the necessary preventive and corrective measures to minimise and, where appropriate, correct possible impacts on ecosystems and biodiversity.

In 2024, two supplier audits were conducted, the same number as in 2023, as well as documentary evaluations of all suppliers considered critical.

In both cases, the audits were aimed at guaranteeing the capacity of suppliers and subcontractors to supply products or services in accordance with the requirements of the Certest Group's Quality System.

An analysis of the operations and suppliers of the Certest Group companies shows that 67% took place within the European Union (70% in 2023). Of these, 77% were with Spanish companies, down from 90% in 2023.

#### CONSUMERS/CUSTOMERS

Certest does not directly work with end consumers, as its sales take place through distributors. Even so, the company's management is committed to establishing initiatives to determine the needs and expectations of the end consumer, which are transformed into internal requirements which are then fulfilled.

The Certest Quality Policy is consistent with this approach. Its implementation takes place through the Quality System at Certest Biotec, S.L., which since 2011 has been certified in accordance with the ISO 13485 standard, "Medical devices. Quality management systems. Requirements for regulatory purposes", for the following scope: Design, development, manufacture and distribution of medical devices for in vitro diagnostics.

Certest also holds the MDSAP certification, "*Medical Device Single Audit Programme*", which allows for a single audit of a medical device manufacturer's quality management system (QMS) that meets the requirements of multiple regulatory jurisdictions, and complies with the standard and regulatory requirements of up to five different markets: Australia, Brazil, Canada, Japan and the United States.

In terms of marketing and after-sales service, these processes are managed by the sales teams in each of the Business Units.

After-sales management includes:

- Customer service and follow-up carried out by the sales departments of the Business Units. This includes actions such as dealing with incidents, technical advice, responding to any technical queries and training and education for users.
- Management of customer complaints. As a company certified in accordance with the ISO 13485 standard, there is a procedure for complaints management. It includes the receipt and logging of information, analysis, processing and resolution, response, follow-up and closure.

• Post-sale product analysis: the performance of the product in the market is monitored.

Among others, the control initiatives implemented in the field of product/service quality and the management system itself are worth highlighting:

- Internal controls and surveillance systems, for the mandatory assessment and reporting of adverse incidents to the competent health authorities, notified bodies and third parties.
- Conducting of third-party audits of Certest, either by regulatory bodies or by customers.

Throughout Certest's history, there have been no recalls of manufactured products, no adverse incidents reported to Health Authorities and no fines imposed by these.

In 2022, as part of the plan to adapt to the new Spanish Regulation 2017/746 on *in vitro* diagnostic medical devices, the quality system certification under ISO 13485 has been transferred to a new Notified Body: CISQ, member of IQNET.

Within the framework of its Quality System, the Certest Group also has different processes that allow it to understand the opinion its customers and end users have about the products and processes it offers. The information obtained is used in the review processes of the organisation's objectives by its senior management.

Thus, information is obtained on sales management, based on the interaction of the sales team, meetings, visits to customer and user or end-user facilities, external visits to customers, trade fairs and congresses, meetings, analysis of products on the market, regular monitoring and review of agreements, analysis of the management of complaints, etc. In addition, **customer satisfaction studies** are carried out on a regular basis. A series of factors to be evaluated (product, time, service, etc.) are included, as well as an open section for any comments, suggestions, proposals, etc., that may be appropriate. The results are analysed by the Management, incorporating them into the organisation's objectives and proposing the appropriate actions.

The results obtained in terms of customer complaints and their resolution for the years 2023 and 2024, which demonstrate a positive trend over the period, are given below:

Indicator	2023	2024
No. of customer complaints	263	233
No. of complaints resolved satisfactorily	215	212
Percentage	82%	91%

#### TAX INFORMATION

The main tax figures for the years 2023 and 2024 are set out below.

	Year 2023	Year 2024
Consolidated result for the financial year	11530843	15010331
Corporation tax	-1514899	2189668
Public subsidies received € (*)	1423449	1319342

(\*) Of the total subsidies received in 2024, €1,129,014 correspond to capital subsidies and €190,328 to operating subsidies. In 2023, a total of €1,423,449 was received. In addition, recruitment support from the Government of Aragon was processed for an amount of €102,428.

For the posting in the accounts of non-refundable subsidies received from third parties who are not partners, the group of companies follows the criteria below:

**Capital subsidies:** these are measured at the amount received or the fair value of the good obtained, and are recognised as income in the profit and loss account in proportion to the amortisation/depreciation charge in each year for the subsidised items or, where applicable, when they are disposed of or when there is a valuation adjustment for impairment.

**Operating subsidies:** these are subsidies received from social security and they are charged to profit or loss when they are granted, unless they are intended to finance operating deficits in future financial years, in which case they are recognised directly in equity and charged to profit or loss in those financial years. If they are granted to finance specific expenses, they are recognised in profit or loss as the expenses financed are accrued.

Where applicable, grants received from partners or owners are recognised directly in equity and do not constitute income in the profit and loss account.

# VI. Key subsequent events

At the date of preparing this non-financial information statement, no significant subsequent events have occurred that would indicate circumstances that might make it necessary to modify any aspect of the statement or that could affect the application of the going concern principle.

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